



reentry Resource Directory

A guide to McLean County's
resources for the formerly incarcerated.

VISION:

To empower those returning from incarceration with resources and support through community partnerships, reducing recidivism, and fostering a safer and more inclusive, community.

This directory was created through the collaborative efforts of:



DEPARTMENT OF
**CRIMINAL JUSTICE
SCIENCES**
Illinois State University



PO Box 3162, Bloomington, IL, 61702
www.McLeanCountyReentry.org
(309) 453-5730 | Admin@McLeanCountyReentry.org



Reentry Resource Directory

A guide to McLean County's valuable services for the formerly incarcerated.

Introduction

Dear friends:

First and most important, you are not alone on this journey. Many on our Board of Directors have walked this same path. And because of that, we have worked tirelessly to make this directory as a resource for you.

It was created to provide formerly incarcerated individuals and their loved ones with easy access to a variety of services in McLean County that will be useful in coming home.

Returning home after any period of incarceration can be extremely challenging. This directory lists many services and organizations in our community that can help support you and your loved ones during that transition.

Although the path home from prison and jail is not without obstacles, there are compassionate people in our community who want you to succeed.

Helpful tips:

To go directly to a Service Category, click the header link (for example, click General Reentry Services). This will take you to that section of the directory.

If you click on a service provider while in the table of contents, you will be taken directly to that providers website (for example, if you click on McLean County Reentry Council while in the table of contents, you will be taken to McLeanCountyReentry.org)

If your organization would like to be included in this directory, or if you need to update your listing, please fill out this form.

Sincerely, and with much hope,

McLean County Reentry Council

If you would like to add your organization or update your organization information, please contact us at Admin@McLeanCountyReentry.org.



Reentry Resource Directory

A guide to McLean County's valuable services for the formerly incarcerated.

Table of Contents Resources and Organizations

General Reentry Services	6
House of Hope	
Job Partnership BLONO (formerly Joy Care Center)	
PATH – Providing Access to Help	
Winner's Circle Support Group	
McLean County Reentry Council	
Addiction Services	8
Alcoholics Anonymous – Bloomington-Normal	
Narcotics Anonymous – Bloomington-Normal	
Medmark Treatment Center	
Celebrate Recovery (Three locations)	
Chestnut Health Systems	
Carle BroMenn Addiction Recovery	
Gateway Foundation – Bloomington	
Physical & Mental Health Services	10
INtegrItty Counseling	
Chestnut Family Health Center	
Chestnut Family Dental	
Illinois Department of Human Services	
Center for Human Services	
Community Health Care Clinic	
McLean County Health Department	
Housing & Shelters	13
Mid Central Community Action	
Home Sweet Home Ministries	
Salvation Army – Safe Harbor Shelter & Social Services	
Oxford House – McLean County	
Education Services	15
Heartland Community College – Adult Education	
Heartland Community College – Workforce Equity Initiative (WEI)	
Dreams Are Possible	
Defy Ventures	



Reentry Resource Directory

A guide to McLean County's valuable services for the formerly incarcerated.

Employment Services	17
CareerLink	
Bridgeway – Normal	
Temporary Employment Agencies – McLean County	
Job Partnership (Formerly Joy Care Center)	
Salvation Army – Employment Services Program	
YWCA - Career Development	
Cruisin' Outta Poverty Services (COPS)	
Legal Services	20
Prairie State Legal Services	
Illinois JusticeCorps – Bloomington	
General and Financial Assistance	21
City of Bloomington Township – General Assistance	
Normal Township – General Assistance	
Temporary Assistance for Needy Families (TANF) – DHS	
Women, Infants, & Children (WIC) – McLean County	
Salvation Army – Financial Assistance	
Next Step Program – Mid Central Community Action	
Family Support Services.....	23
ABC Counseling and Family Services	
Brightpoint	
Center for Youth and Family Solutions	
Family Community Resource Center	
Collaborative Solutions Institute	
Lutheran Child and Family Services of Illinois	
Department of Children and Family Services (DCFS)	
Family Stabilization and Case Management Program – Mid Central Community Action	
Western Avenue Community Center	
Transportation Services.....	26
Connect Transit	
Food Security Services and Food Pantries	26
Abundant Life	
Eastern Illinois Food Bank	
Home Sweet Home Bread for Life Food Co-Op	
Salvation Army – Food Pantry	
Western Avenue Community Center – Food Programs	
SNAP (Supplemental Nutrition Assistance Program) – DHS	

Clothing	29
Salvation Army – Clothing Assistance	
Cruisin’ Outta Poverty Services (COPS) Thrift Store	
Western Avenue Community Center – Clothing Closet	
Brightpoint – Clothing Support	
Abundant Life Thrift Store – Clothing Vouchers	
Victim Advocacy and Support.....	30
Mid Central Community Action - Countering Domestic Violence	
Documents and ID’s	30
Department of Motor Vehicles (DMV)	
Add or Update Organization Resource	31

General Reentry Services

Labyrinth Reentry Services

616 W. Monroe St., Bloomington, IL 61701 (309) 319-2426 | <http://www.labyrinthoutreach.org/>
Contact: Tanner Crawford, tcrawford@ywcamclean.org

Supports for women:

- Counseling,
- Mentoring,
- Support groups,
- Case management,
- Job training, and
- Transitional housing support

Eligibility: Participants are those that are currently incarcerated at one of three prisons: Lincoln, Logan, and Decatur. They must also be returning to McLean County post-release.

Hours: M-F, 8:00 am - 4:30pm

Documents Needed: Call for requirements.

Begin Services: Call for services.

House of Hope

Reentry Services for Men

(309) 262-0847 | encouragingwordoutreach@hotmail.com

Description: House of Hope is more than a transitional home or shelter. It is a safe place that concentrates on helping transform men and aiding them in regaining an independent, responsible lifestyle and help stop recidivism. Our focus is on assisting men in becoming who God called them to be while integrating back into society. During their participation in the nine-months to one-year program, men will be required to strive to become self-sufficient and to actively cooperate with the House of Hope program.

This organization operates on a demerit system. If rules are not followed, termination of residency can result. House of Hope is religiously affiliated. If you choose, you may attend the services of your choice.

Eligibility: Anyone with a criminal history; violent and sex offenses included.

Hours: Office hours 9am–9pm; classes Tue 6–8pm

Documents Needed: Documents regarding charges (preferred, not required)

Begin Services: If incarcerated: write a letter; if not incarcerated: call and leave a message.

Job Partnership BLONO (formerly Joy Care Center)

PO Box 3751, Bloomington, IL 61701 | (309) 826-1715 | www.jobspartnershipblono.org | info@jobspartnershipblono.org

Faith-based organization supporting men and women with criminal histories:

- Employment,
- Food,
- Mentoring,
- Recovery support,
- Housing,
- Education,
- Clothing,
- Transportation assistance.

Eligibility: Anyone with a criminal history; violent and sex offenses included.

Hours: Office hours 9am–9pm; classes Tue 6–8pm

Documents Needed: Documents regarding charges (preferred, not required)

Begin Services: If incarcerated: write a letter; if not incarcerated: call and leave a message.

PATH – Providing Access to Help

Business Office

201 E. Grove Street, Suite 200
Bloomington, IL 61701

Physical Location

115 W. Jefferson St.,
Bloomington, IL 61701

Call 2-1-1 (Available 24-hours) | (800) 570-7284 (Toll-free Alternate Number) | www.pathcrisis.org

Description: Information, referral, and 2-1-1 crisis services are available 24 hours by phone. Phone lines are staffed by trained call specialists that can provide information about everyday human services that fit the caller's need, as well as referrals. PATH call specialists also provide support in crisis situations.

Supports offered:

- Housing assistance,
- Food,
- Utility support,
- Healthcare,
- Counseling
- Documents (IDs, birth certificates)
- Prescription assistance,
- Transportation assistance,
- Work clothes,
- Relocation when necessary

Begin Services: In-person Site

Hours: M-F, 8:30am - 4:30pm

Winner's Circle Support Group

Peer-led support group for individuals and families affected by justice involvement.

Meets via Zoom, Sundays, 7pm-8pm

Zoom Meeting ID: 891-3295-6689

Password: 486749

Facebook group: Winners Circle – Peers Facing Life Struggles

Contact: Benny Lee, [\(773\) 593-2540](tel:7735932540)

McLean County Reentry Council

PO Box 3162, Bloomington, IL 61702 | [\(309\) 270-5518](tel:3092705518)

www.McLeanCountyReentry.org | Admin@McLeanCountyReentry.org

Supports individuals returning from incarceration support, mentorship, and connections to community resources including:

- Housing assistance,
- Food,
- Employment,
- Healthcare,
- Job training,
- Documents (IDs, birth certificates)
- Transportation assistance,
- Work clothes,
- Physical and mental health,
- Support groups,
- And more.

Connect:

Facebook: [McLean County Reentry Council](#)

Instagram: [McLeancountyRC](#)

LinkedIn: [McLean County Reentry Council](#)

YouTube: [McLean County Reentry Council](#)

Begin Services: Fill out the [online intake form](#). Family or close friend encouraged to connect in place of incarcerated individual.

Intake Form: <https://form.jotform.com/242535658436161>

Addiction Services

Alcoholics Anonymous – Bloomington-Normal

Peer-led recovery fellowship offering mutual support for individuals seeking to stop drinking.

200 W. Monroe St., Bloomington, IL 61701 | [309-828-7092](tel:309-828-7092)

Call for meeting list or attend a local meeting.

Narcotics Anonymous – Bloomington-Normal

Peer-led recovery groups providing support for individuals recovering from narcotic or opioid addiction.

401 E. Empire St., Bloomington, IL 61701 | [217-373-2063](tel:217-373-2063)

Call for meeting list or attend a local meeting.

Medmark Treatment Center

Provides medication-assisted treatment and outpatient services for opioid dependence.

303 Landmark Dr. #2-B, Normal, IL 61761 | [\(309\) 808-2388](tel:309-808-2388) | bntc@methadonetreatmentcenter.com

Eligibility: Age 18+ with opioid dependence for at least one year

Hours: M–F 6:00am–10:30am & 11:00am–1:00pm; Sat 7:00am–11:00am

Documents Needed: Photo ID; insurance information.

Fees: Fixed fees; admission and daily dosing costs apply.

Begin Services: Call to schedule an appointment.

Celebrate Recovery (Three locations)

Faith-based recovery program addressing addiction and other life challenges through a 12-step model.

First Assembly of God (Normal)

800 E. Vernon Ave., Normal, IL 61761 | [\(309\) 531-0418](tel:309-531-0418) | <https://1agbn.org/celebrate-recovery> | sakempcr@gmail.com

Meeting Time: Every Tuesday, 6:30pm (View services online if unable to attend in person)

Additional information: Celebration Place (Kids 5-12*) 6:30pm-8:30pm: Kids are invited to discover the same truths in age-appropriate ways. *Free Childcare for ages 1-12 years only.

Bloomington First Church

2207 N. Towanda Barnes Rd, Bloomington, IL 61705 | [\(309\) 261-7501](tel:309-261-7501)

www.bloomingtonfirstchurch/cr | AFellows66@yahoo.com

Meeting Time: Every Thursday, 7:00 PM

Additional information: Food and fellowship begins at 5:00. Crosstalk Cafe begins at 9:00 after the meeting.

Eastview Christian Church

401 W. Union St., Bloomington, IL 61701

<https://eastview.church/communityoutreach/classes>

Meeting Time: Every Monday, 6pm-8pm

Additional Information: Doors open at 5:30 pm. No advance registration is needed.

Free childcare is provided for children ages 6 months-12 years old. You must register your child in advance through the link listed above, so the proper childcare is available.

Chestnut Health Systems

Provides a full continuum of substance use and mental health treatment, including inpatient, outpatient, and recovery support.

1003 Martin Luther King Dr., Bloomington, IL 61701 | (309) 827-6026 | www.chestnut.org

Adult Addiction Treatment Services:

- Continuum of substance abuse disorder treatment services including outpatient, intensive outpatient, and inpatient programs. Addresses mental health, substance abuse disorders, and co-occurring disorders in order to help adults achieve recovery. Length of stay, treatment plan, and needs are determined by an assessment.
- Inpatient- 28 day stay.
- Intensive outpatient – Includes one or more hours of counseling each week, with a variety of means such as substance abuse education, individual and group counseling, participation in a variety of self- help groups, and training in relevant life skills to promote healthy lifestyles.
- Outpatient Mental Health Treatment – Addresses the following: family conflict and abuse, individual and family counseling, Invitation to Responsibility Domestic Violence Offender Group, Parenting Issues, Safe Equal Caring Understanding Relationships - Domestic violence Survivor Group, stress, anxiety, and depression.

Hours: M–F 8:00am–7:00pm

Documents Needed: ID; proof of income (if any)

Fees: Accepts most insurance; sliding scale available.

Begin Services: Walk-in assessment, first come first served.

Carle BroMenn Addiction Recovery

Hospital-based addiction recovery services including detox, inpatient, outpatient, and medication-assisted treatment.

1304 Franklin Ave., Normal, IL 61761 | (309) 268-5993 | www.carle.org/services/addiction-recovery

Services:

- Addiction Counseling with Certified Licensed Clinicians
- Inpatient Detox
- Partial Hospitalization Treatment
- Individual, Family & Group Therapy
- Intensive Outpatient Program
- Continuing Care
- Medication-Assisted Treatment

Hours: 24/7

Fees: Assessments free; treatment fees vary; insurance accepted.

Begin Services: Call to schedule an assessment.

Gateway Foundation – Bloomington

Substance Abuse & Mental Health Outpatient Services

404 N. Hershey Rd., Bloomington, IL 61704 | 309-459-2020 or 877-505-4673 (24-hour helpline)
www.gatewayfoundation.org

Services:

- Substance use disorder and co-occurring treatment programs.
- Mental health services to patients who may require individual therapy or medication management,
- Men's and women's rehabilitation treatment,
- Addiction treatment,
- DUI programs and classes,
- Medication Assisted Treatment (MAT) Program,
- Substance use disorder,
- Individualized treatment plans.

Hours: M–F 8:30am–5:00pm

Fees: Most insurance accepted.

Begin Services: Call 309-316-7171 to schedule assessment.

Physical & Mental Health Services

INtegrItty Counseling

Community-based, non-profit counseling agency .

502 S. Morris Ave., Suite D, Bloomington, IL 61701 | (309) 827-9100
www.integrityhelps.org | integritycounseling@frontier.com

Supports for low-income and at-risk populations:

- Individual and group counseling,
- Education,
- Telehealth services.

Eligibility: Low income.

Hours: Mon–Thu 9am–7pm; Fri 9am–2pm; other times by appointment

Fees: Donation-based; clients asked to donate or volunteer if able.

Begin Services: Call to schedule a screening appointment.

Chestnut Family Health Center

Primary health care, psychiatry, and behavioral health for all ages.

702 W. Chestnut St., Bloomington, IL 61701 | (309) 557-1400 | www.chestnut.org/chestnut-family-health-center

Services:

- Basic primary care, preventive care services and same day sick visits,
- Work, school, sport, and DOT physicals,
- Wellness visits (immunizations, shots),
- Treatment of acute and chronic illnesses,
- Medication-assisted treatment (MAT),
- Women's health, pregnancy care and family planning services,
- Weight management,
- Treatment for behavioral health and wellness issues, such as depression and anxiety,
- Genoa Pharmacy- located inside.

Eligibility: Children and adults of all ages.

Hours: Mon–Wed & Fri 8am–5pm; Thu 8am–7pm

Fees: Accepts Medicaid, Medicare, and most insurance; sliding scale available.

Begin Services: Call to schedule an appointment.

Chestnut Family Dental

Dental access for all.

702 W. Chestnut St., Bloomington, IL 61701 | (309) 557-1400 | <https://chestnut.org/dental>

Provides basic dental services including cleanings, X-rays, fillings, and extractions.

Hours: Mon–Fri 8am–5pm (closed 12–1pm)

Fees: Accepts Medicaid, Medicare, and most insurance; sliding scale available.

Begin Services: Call to schedule an appointment.

Illinois Department of Human Services

501 W. Washington St., Bloomington, IL 61701 | (309) 451-6000 Leave message for return call.
(800) 447-4278 Toll-Free Child Support Hot line
<http://www.dhs.state.il.us/page.aspx>

Mental Health Treatment

Referral to mental health services including but not limited to: inpatient, outpatient, assessments, & counseling/therapy.
Call for all other services.

Hours: M-F, 8:30am-5:00pm.

Begin Services: Call or walk-in during business hours.

Medical Assistance Services:

- All Kids,
- Early Intervention,
- Family Case Management,
- Family Planning,
- Healthy Child Care Illinois,
- Newborn Hearing Screening,
- School Health,
- Women, Infants & Children (WIC),
- Migrant Head Start,
- Refugee & Immigrant Services,
- Health Benefits for Workers with Disabilities (HBWD),
- Comprehensive Health Insurance Plan (CHIP).

Eligibility:

Must also meet financial criteria & residency requirements and be one of the following:

- Blind,
- Disabled,
- Aged (65+),
- Have children under the age of 19,
- Be pregnant.

Begin Services: Call or walk-in during business hours.

Center for Human Services

108 W. Market St., Bloomington, IL 61701 | (309) 827-5351 | <http://www.mcchs.org>

Services:

- Outpatient counseling services
- Youth Outreach Services
- Psychiatric and Medical Services
- 24 Hour Crisis Team
- Behavioral Health Urgent Care (BHUC)
- Recovery Services
- New Horizon at the Center

Behavioral Health Urgent Care Hours: M-F 9:00am-1:00am, Sat 5:00pm-1:00am, Sun 9:00am-1:00am

New horizon at the Center Hours: M/F: 8:00am-5:00pm, Tu,W,Th: 8:00am-7:00pm. Call for appointment.

Begin Services: Call or walk in to schedule intake screening.

Community Health Care Clinic

900 N. Franklin Ave., Normal, IL 61761 | (309) 888-5531 (Press #3 for 24-hour urgent care)

chcchealth@gmail.com | <http://chcchealth.org/>

Services (after becoming a patient):

- Primary medical care,
- Dental care,
- Diagnostic testing & emergency/ hospital service,
- Referrals to specialty physicians care,
- Care coordination,
- Free prescription medications (with \$5 donation)

Eligibility:

- Resident of McLean County,
- TOTAL household income less than 185% of federal poverty guidelines,
- NOT currently enrolled in third party insurance (Medicaid, Medicare, All Kids, Veteran's Benefits, Disability or employer sponsored insurance),
- Must provide documentation of eligibility qualifications.

Documents Needed:

- Household income papers from patient/ all people living there (tax returns, pay stubs, etc),
- Proof of residency (piece of mail with name/ address, utility bill),
- Picture ID (driver's license, state ID, passport)
- **Fees:** Application fee \$20; services otherwise free

Hours: Mon–Thu 8:30am–5pm; extended hours first Monday monthly

Begin Services: Apply in person during business hours. Likely 2-3 week wait time before first appointment.

McLean County Health Department

200 W. Front St., Bloomington, IL 61701 | (309) 888-5450

health@mcleancountyil.gov

<http://health.mcleancountyil.gov>

Services:

- **Behavioral Health** Promote behavioral health wellness, advocate for/alongside individuals with an intellectual and/or developmental disability (IDD) and teach resilience in our community.
- **Administration** (309) 888-5481 -Birth certificates, death certificates and Military Services
- **Communicable Disease Clinic** (309) 888-5435 offers screening, testing, treatment and prevention services for sexually transmitted infections (STI), tuberculosis (TB), HIV/AIDS counseling and testing.
- **Dental Clinic** – (309) 888-5435 Free dental clinic. By appointment only. Must meet financial requirements and be a resident of McLean County. **Hours:** Tu-F 8:00am-2:30pm
- **Environmental Health** – (309) 888-5482 ensure safe food, water, and water disposal
- **Immunizations** – (309) 888-5455 – Provides adult and child immunizations
- **Maternal Child Health** – Family case management and the WIC program for families with children

Hours: Mon–Fri 8am–4:30pm

Fees: Varies by service; many services free.

Begin Services: Call or schedule by department.

Housing & Shelters

Mid Central Community Action

Counters domestic violence, combats homelessness, offers financial stability.

1301 W. Washington St., Bloomington, IL 61701 | [\(309\) 829-0691](tel:(309)829-0691) | www.mccainc.org

Services:

- **Permanent Supportive Housing**- through Mayors Manor. To become a resident at Mayors Manor, an individual must be homeless, have a disability and meet certain income requirements. Having an income is not necessary to move into some apartments, and a criminal history does not automatically disqualify. Call [\(309\) 834-9270](tel:(309)834-9270) for more information.
- **Homeownership Services**— a HUD-approved Housing Counseling Agency. Offers a Home-buyer Education program designed to educate home buyers of both the benefits of assistance programs.
- **Healthy Homes Savings Program**— New homeowner in last 2 years? Provides 2:1 match savings. Call [\(309\) 834-9242](tel:(309)834-9242) for more information.
- **Housing Stability Navigator**— provides guidance to those who are struggling to obtain, and maintain permanent, safe, and affordable stable housing. Walk-in days twice a month. Contact: Janet Hood, housingnav@mccainc.org.
- **Next Step Financial Opportunity Center**— personalized strategies to fortify your financial foundation.

Eligibility: McLean and Livingston Counties. Eligibility varies by program; income and housing status requirements apply

Hours: Mon–Fri 8am–4:30pm

Fees: M-F, 8:00am-4:00pm (closed from 12:30-1:00 for lunch)

Begin Services: Call to schedule an appointment.

Home Sweet Home Ministries

Provides emergency shelter, rapid rehousing support, food, clothing, and case management for individuals and families.

303 E. Oakland Ave., Bloomington, IL 61701 | [\(309\) 828-7356](tel:(309)828-7356) | www.hshministries.org

Rapid Rehousing Program: Housing program that provides individuals and families an opportunity to partner with a housing navigator who can assist in networking, advocacy, and financial assistance. Call and ask to leave a message on the “housing voicemail” leave name, number, brief description of current situation.

Eligibility:

- Have a valid photo State ID or Driver’s License.
- Currently reside or most recently lived in service area of McLean, Livingston, Logan, Dewitt, Woodford, Piatt, and Ford counties.
- Be able to pass a background check consisting of no recent battery, violent crimes, or sex offenses.

Hours: Screenings Mon–Fri 10am–11am

Begin Services: Walk in for screening or call for arrangements

The Junction - Community Center

301 E. Oakland Ave., Bloomington

M-F 10am-5pm

Salvation Army – Safe Harbor Shelter & Social Services

611 W. Washington St., Bloomington, IL 61701 | [\(309\) 829-9476](tel:(309)829-9476) | [\(309\) 829-7399](tel:(309)829-7399) | www.salvationarmyusa.org/il/bloomington/w-washington-street-corps/

Day Center Services:

- Case management,
- Job development,
- Mental health counseling,
- Life skills,
- Agency referral,
- Laundry and shower facilities,
- Breakfast, lunch and dinner.

Safe Harbor has beds available to single adults (no children) in men and women's dormitories. Residential program participants may stay up to 8 weeks, or longer if approved by a case manager. Space may be limited and must visit Safe Harbor Shelter in person to gain information on openings and wait-lists.

During winter months (and late fall/early spring) Emergency Winter Shelter beds are available to more individuals than the residential units' capacities (10pm-7 am).

Other Services:

- **Food Pantry:** Entrance on the north side of the building. Mon & Wed 9am-2:30pm – available once a month, requirements are a photo ID and mail documenting a McLean County residence.
- **Pathway of Hope:** case management program helps families work their way out of poverty.
- **Comprehensive Emergency Assistance:** Financial support, up to \$1500 every two years. Must be resident of McLean County, have an income that is greater than your expenses, and have a documented crisis beyond your control that caused your financial crisis.

Eligibility: Single adults experiencing homelessness; additional services have specific eligibility.

Hours: M-F, 8:00am - 4:00pm; closed on major holidays.

Begin Services: Walk-in available during business hours, call for more information.

Oxford House – McLean County

Transitional Housing

<https://www.oxfordhouse.org>

Oxford House Meacham

2207 Hedgewood Dr., Bloomington, IL 61704

309-585-2731

Gender: M

Oxford House Eva

116 N. Coolidge St., Normal, IL 61761

309-585-2240

Gender: F

Oxford House Victus

500 N. Grove St, Normal, IL 61761

309-808-4421

Gender: M

Oxford House Statuo

3033 Ann Drive, Normal, IL 61704

309-590-7352

Gender: F

Provides peer-supported, alcohol- and drug-free housing for individuals in recovery from substance use disorders. Oxford Houses are democratically run by residents and are self-supporting, with members sharing household responsibilities and expenses. There is no set length of stay as long as residents remain substance-free, follow house expectations, and pay their share of expenses.

Begin Services: Call individual house numbers for availability.

Education Services

Heartland Community College – Adult Education

1500 W. Raab Rd., Student Commons Bldg. 1000, Normal, IL 61761 | [\(309\) 268-8180](tel:(309)268-8180) | www.heartland.edu/adultED

Adult education services including GED preparation, ESL, and academic English to support career advancement and college transition.

Hours: Mon–Fri 8am–5pm

Fees: vary; financial assistance available.

Begin Services: Call or visit the website for details

Heartland Community College – Workforce Equity Initiative (WEI)

1500 W. Raab Rd., Normal, IL 61761 | [\(309\) 268-8407](tel:(309)268-8407) | www.heartland.edu/WEI

Offers short-term training and certification programs for high-demand careers with tuition, materials, and support services covered for eligible participants.

Programs Available:

- Nursing assistant,
- Phlebotomy,
- Truck Driving CDL,
- Welding,
- Electric Vehicle Energy Storage,
- Electric Vehicle maintenance and light repair,
- High Voltage Battery Technology,
- Building Maintenance Skills,
- HVAC,
- Computer Networking Specialist,
- And more.

Eligibility:

- Must be at least 21 years old,
- In-district residency,
- Qualify as low income,
- Meet requirements of selected certificates.

Hours: Mon–Fri 8am–5pm

Begin Services: Call or visit the website for eligibility and program details

Bloomington Public Library

205 E. Olive Street, Bloomington, IL, 61701 | [\(309\) 590-6118](tel:(309)590-6118)

caitlinc@bloomingtonlibrary.org

www.bloomingtonlibrary.org

Offers short-term training and certification programs for high-demand careers with tuition, materials, and support services covered for eligible participants.

Services Available:

- Internet access,
- Computer use (up to two hours/day),
- Faxing (free),
- Printing (15 cents/page),
- Online resources including virtual coaches for job searching, veteran's benefits, GED certification, tutoring for students, and more,
- Safe space: Designated as both a cooling center and a warming center, the library is a welcoming place to quietly hang out,
- Study rooms: Can be reserved for free for up to 2 hours per day for study, meetings, or virtual job interviews.
- Recording studios: Can be reserved for free for up to 2 hours per day, all sound equipment included.
- Recording studios: Can be reserved for free for up to 2 hours per day, all sound equipment included.
- Check out materials (free with Library card): movies, TV shows, books, magazines and more
- Computer Networking Specialist,
- Free programs: For kids, teens, and adults, like children's story times, family board game days, and adult cookbook clubs.

Eligibility:

- Permanent Bloomington address or obtain a limited access card.
- Residents of other districts will need to get a card

from their home library but can register and use it at Bloomington Public Library.

Hours: Mon–Fri 8am–5pm

Documents needed: Drivers License or State ID and proof of Bloomington Residency

Begin Services: Call, walk-in, email, visit website.

Dreams Are Possible

1311 W. Olive St., Bloomington, IL 61701 | (309) 287-5109

<https://dreamsarepossible.org/> | dreamspossible2@gmail.com

Supports women and non-binary individuals, by providing them with the knowledge and tools to grow their confidence and prepare them for both living wage jobs and dignity in an inclusive workplace. Classes pay \$14 an hour and cover a wide range of essential professional skill topics.

Hours: Classes Tue/Thu 9–11am or Tue/Thu 5:30–7:30pm (10 weeks)

Fees: No fees; participants are paid for class time.

Begin Services: Call or visit the website for enrollment information

Defy Ventures

200 S Wacker Drive, Suite 3100, Chicago, IL 60606 | (309) 287-5109

<https://dreamsarepossible.org/> | tsims@defyventures.org

Offers a free virtual entrepreneurship bootcamp for justice-impacted individuals in the community who are interested in self-employment or business ownership. Participants learn foundational entrepreneurial skills and can connect to additional free mentorship and educational programs. Bootcamps are offered twice a year, in February and August, with admission through an application and brief interview process.

Eligibility: Justice Impacted Adults

Hours: Classes Tue/Thu 9–11am or Tue/Thu 5:30–7:30pm (10 weeks)

Documents Needed: Application process.

Fees: None.

Begin Services: Call or visit the website for enrollment information.

Employment Services

CareerLink

705 E. Lincoln St., Suite 110, Normal, IL 61761 | [\(309\) 807-1386](tel:(309)807-1386) | <http://www.careerlink16.com>

Provides job training assistance, resume support, interview preparation, and access to funding for high-growth career credentials.

Eligibility: U.S. citizen or authorized resident; Selective Service registration required for some applicants

Hours: Mon–Fri 8:30am–5:00pm

Documents Needed: Photo ID, birth certificate, proof of income, proof of residence, Social Security number

Fees: No direct fees; financial assistance available for eligible participants

Begin Services: Walk in or call for an appointment

Illinois Department of Employment Security (IDES) – Re-entry Employment Services |

[\(800\) 244-5631](tel:(800)244-5631) | <https://ides.illinois.gov/jobs-workforce/programs/re-entry.html>

Provides employment and job-readiness assistance for Illinois residents who have been involved in the criminal justice system and face employment barriers because of an arrest or conviction record. Services include job-search and job-readiness assistance, access to IllinoisJobLink, employment resources, and information about programs that can help employers hire justice-impacted individuals. Interpreters available with 48 hours notice.

Eligibility: Justice impacted adults.

Hours: Varies by IDES office.

Documents Needed: None specified.

Fees: No fees

Begin Services: Register with IllinoisJobLink.com online or contact IDES for employment assistance.

Bridgeway – Normal

310 Wylie Dr., Suite 464, Normal, IL 61761 | <http://www.bway.org>

[\(309\) 344-2323](tel:(309)344-2323) To schedule an appointment

[\(309\) 808-9073](tel:(309)808-9073) Community Employment Services - CES

[\(309\) 452-2797](tel:(309)452-2797) Bridgeway Training Services

Provides mental health treatment and recovery, community support, and employment services for individuals with disabilities, mental health challenges, and other life challenges. Services are individualized and may include treatment, support with independent living and recovery goals, and assistance finding and maintaining competitive employment. Spanish and ASL interpreters available.

Eligibility: Varies by program. Services are available to individuals with mental health needs, disabilities, or other life challenges. Employment services specifically support individuals with disabilities seeking competitive employment

Hours: Mon–Fri 8:30am–5:00pm

Documents Needed: Contact Bridgeway for intake requirements.

Fees:

Begin Services: Call to schedule an appointment or discuss services.

Temporary Employment Agencies – McLean County

Various agencies offering day labor and temporary employment opportunities throughout McLean County.

Pride Staff

902 IAA Dr. Suite 2C, Bloomington IL 61701
(309) 661-1906 | www.pridestaff.com
Monday – Friday 8:00am – 5:00pm

Adecco Staffing

1607 Visa Dr. Suite 3B, Normal, IL 61761
(309) 888-9411 | www.adeccousa.com
Monday – Friday 8:00am – 5:30pm

Manpower

1324 E. Empire St, Bloomington, IL 61701
(309) 663- 1324 | www.manpowerillinois.com
Monday – Friday 8:00am – 5:00pm

Express Employment Professionals

2203 E. Empire St., Bloomington, IL 61701
(309) 662-6922 | www.expresspros.com
Monday – Friday 7:30am – 5:30pm

PeopleLink Staffing Solutions

502 N. Prospect Rd Suite 19, Bloomington, IL 61704
(309) 820-0127 | www.peoplelinkstaffing.com
Monday – Friday 8:00am – 5:00pm

Resource MFG

503 N. Prospect Rd, Unit 207, Bloomington, IL 61704
(309) 663-6117 | www.resourcemfg.com
Monday – Friday 8:00am – 5:00pm

Staff Quick

2412 E. Washington St., Bloomington, IL 61704
(309) 590-5300 | www.staffquickjobs.com
Monday – Friday 8:00am – 5:00pm

Documents Needed: Photo ID & Social Security card or birth certificate.

Begin Services: Jobs can be searched and applied for online. Call the number connected to the branch to set up appointment.

Begin Services: Search online or contact individual agencies

Job Partnership (Formerly Joy Care Center)

PO Box 3751, Bloomington, IL 61701 | (309) 826-1715 | info@jobpartnershipblono.org

Provides job readiness training, support groups, and employment preparation for unemployed or underemployed individuals.

Eligibility: Justice impacted.

Hours: Mon–Fri 9am–9pm

Fees: No fees

Begin Services: Call to register for classes

Salvation Army – Employment Services Program

611 W. Washington St., Bloomington, IL 61701 | (309) 829-9476 | www.salvationarmyusa.org/il/bloomington/w-washington-street-corps/

Provides job lead meetings, transportation support, and employment assistance for individuals experiencing homelessness.

Eligibility: Must be homeless or residing in a shelter.

Hours: Job Meetings held on Mondays at 9:30 am at the Salvation Army Safe Harbor Shelter Classroom.

Documents Needed: If not living in the shelter, residency verification is required.

Fees: No fees

Begin Services: Call to inquire about participation

YWCA - Career Development

1201 N. Hershey Road Bloomington, IL 61704 | (309) 319-4318

adultcareerdevelopment@ywcamclean.org | <https://www.ywcamclean.org/career-dev/>

Career coaching, workplace skills, and support for individuals pursuing sustainable employment, with specialized support for those who have experienced incarceration. Connects participants with free hands-on training in solar installation, electric vehicle technology, wind manufacturing, and energy-efficient building maintenance leading to industry-recognized credentials.

Eligibility: Adults over 18 with obtaining or with a G.E.D or H.S Diploma

Hours: M-F 8:00 am - 5:00 pm

Documents Needed: State ID or Drivers License

Fees: No fees

Begin Services: Call or visit during open hours

Cruisin' Outta Poverty Services (COPS)

458 Wylie Dr., Normal, IL 61761 586-343-3539 | <https://www.copsthrift.org> | cops_nfp@yahoo.com

- Shelter assistance and referrals
- Job skills and employment support
- Connections to community programs and resources
- Assistance completing forms and applications
- Emergency transportation to shelters outside McLean County
- Connections to local food pantries
- Literacy assistance
- Paid work opportunities in the store, including sorting, folding, hanging and labeling merchandise
- Employment referrals for participants demonstrating reliability and readiness for work

Eligibility:

Hours: Mon 10am–3pm; Thu 6:30pm–8:30pm; Sat/Sun 1pm–7pm

Documents Needed:

Fees: No fees

Begin Services: Call or visit during open hours.

Legal Services

Prairie State Legal Services

201 W. Olive St., Suite 203, Bloomington, IL 61701

New case intake: [630-580-3357](tel:630-580-3357)

Local office (current clients): [309-827-5021](tel:309-827-5021) | <http://www.pslegal.org>

Provides free legal services to eligible individuals with civil legal issues, including assistance with criminal record expungement and sealing. Legal advice is available on a variety of matters, with representation focused on issues such as domestic violence, elder abuse, eviction, public benefits, nursing home discharges, utility shutoffs, and debt threatening income or housing. Depending on available resources, assistance may also be available for divorce, school disciplinary matters, bankruptcy, guardianship, and other civil legal matters. Individuals seeking assistance should contact the local office, particularly for urgent legal needs.

Eligibility: Based on residency (county served) and income within federal poverty guidelines. Income guidelines do not apply to individuals over age 60.

Hours: New case intake and telephone counseling: M-F, 9:00 am - 1:00 pm

Documents Needed: Proof of residency and income; legal documented immigration status documents if applicable. Victims of domestic violence may be undocumented.

Fees: No fees; court filing fees may apply but can often be waived. Donations from clients are encouraged when possible.

Begin Services: Complete an application online by clicking "Apply Online" at pslegal.org, or call [630-580-3357](tel:630-580-3357).

Illinois JusticeCorps – Bloomington

104 W. Front St., 6th Floor Law Library, Bloomington, IL 61701 | [\(309\) 888-4801](tel:309-888-4801)

<https://www.illinoisbarfoundation.org/illinois-justicecorps> | Bloomington.justicecorps@gmail.com

Provides courthouse navigation, general legal information, and referrals for people representing themselves without an attorney. Trained Illinois JusticeCorps members help individuals understand court processes, locate resources, and connect with legal aid when additional assistance or representation is needed.

Eligibility:

Hours: Library: Mon–Fri 8:30am–4:30pm

Documents Needed:

Fees: No fees

Begin Services: Visit the library on the 6th floor of the Law and Justice Center or call ahead to confirm a volunteer is available. Cell phones are not permitted in the courthouse, so bring any needed information in writing or printed.

General and Financial Assistance

City of Bloomington Township – General Assistance

607 S. Gridley St., Suite B, Bloomington, IL 61701 | (309) 434-2730
<http://townships.toi.org/> | townshipoffice@cityblm.org

Offers General and Emergency Assistance to eligible Bloomington Township residents. General Assistance provides up to \$345 per month for basic needs for eligible individuals without dependents and requires participation in the Township's workfare program. Emergency Assistance helps eligible households with urgent needs such as eviction, utility disconnection, or homelessness and is available once every 12 months. Assistance amounts and eligibility vary based on financial circumstances and household needs.

Eligibility: City of Bloomington Township residents meeting financial criteria.

Hours: Mon–Thu 8am–12pm & 1pm–5pm; Fri 8am–4:30pm

Documents Needed: Photo ID, proof of income, assets, residency, and crisis documentation.

Begin Services: Call or visit to complete intake questionnaire.

Normal Township – General Assistance

304 E. Mulberry St., Normal, IL 61761 | (309) 452-2060 | <http://www.normaltownship.org>

- Emergency Assistance to cover rent or utilities is available once every twelve months for families with minor children dealing with a life-threatening situation, such as a notice of eviction or a utility disconnection. (If the township's assistance has been used for three years consecutively, then that household is ineligible until two years from the last date of service.)
- General Assistance provides monthly income for individuals without minor children and without adequate income. It can be used to pay for food, rent/shelter, utilities, clothing, medical care, or other essential items.

Eligibility: Normal Township residents who are within 125% of the poverty level. The General Assistance Program is primarily for those adults without minor children who are financially independent, lacking adequate income, and ineligible for any other monetary forms of assistance. The Emergency Assistance Program serves families who are not receiving TANF or SSI.

Hours: Mon–Fri 8am–12pm & 1pm–4pm

Documents Needed: Photo ID, proof of income, residency, SSN or birth certificates.

Fees: None noted.

Begin Services: Call to schedule an appointment

Temporary Assistance for Needy Families (TANF) – DHS

501 W. Washington St., Bloomington, IL 61701 | (309) 451-6000 | <http://www.dhs.state.il.us/ABE>

The Temporary Assistance for Needy Families (TANF) program provides temporary financial assistance for pregnant women and families with one or more dependent children. TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical. Interpreters available with notice, including ASL.

Eligibility:

- Be pregnant or have a child under age 19 who lives with them.
- A child who is 18 must be a full-time high school student. A pregnant woman (and her husband, if he lives with her) may qualify for help, even if they don't have any other children.
- Live in Illinois. The family can be homeless and still qualify.
- Be a U.S. citizen or meet certain immigration requirements.
- Develop a plan for becoming self-sufficient and follow it.

Hours: Mon–Fri 8:30am–5:00pm

Documents Needed: Photo ID, proof of income, residency, birth certificates, Social Security cards

Fees: No fees

Begin Services: Apply by phone, online, or in person

Women, Infants, & Children (WIC) – McLean County

200 W. Front St., Bloomington, IL 61701 | (309) 888-5457 | <http://www.health.mcleancountyil.gov>

Provides nutritious foods, nutrition education, breastfeeding support, and referrals to health care for income-eligible pregnant, breastfeeding, and postpartum women, infants, and children up to age 5.

Eligibility: Pregnant, postpartum, or breastfeeding individuals and children under age 5 meeting income guidelines, 185% of federal poverty level.

Hours: Mon–Fri 8am–4:30pm (extended hours monthly)

Documents Needed: Photo ID, proof of residency, income documentation, medical card if applicable

Fees: No fees

Begin Services: Walk-in or schedule appointment, unless you need interpreting services or are scheduling a first-time prenatal visits.

Salvation Army – Financial Assistance

611 W. Washington St., Bloomington, IL 61701 | (309) 829-9476 | www.salvationarmyusa.org/il/bloomington/washington-street-corps/

Emergency assistance to families and individuals for rent and utilities when funds are available. Interested individuals should call first to make sure funds are available.

Eligibility:

- Must be a resident of McLean County.
- Must have an income that is greater than expenses.
- Must have a documentable crisis, beyond the person's control, that caused the current financial crisis.
- Must not have received financial assistance from The Salvation Army within the last 24 months.
- Documents Needed: Proof of residence, Social Security card, eviction notice (rent assistance), current utility bills or shut-off notice (utility assistance), and proof of income for last 30 days.

Documents Needed: Proof of residency, income, eviction or utility notices

Fees: No fees

Begin Services: By phone, appointment only.

Next Step Program – Mid Central Community Action

1301 W. Washington St., Bloomington, IL 61701 | (309) 829-0691 | <https://www.mccainc.org>

Provides financial coaching and ongoing support to help participants work toward financial independence. Participants may also receive one-on-one education and career support through Heartland Community College and may qualify for financial incentives. Services may continue for up to three years.

Eligibility:

Hours: Mon–Fri 8am–12:30pm & 1pm–4pm

Fees: No fees

Begin Services: Attend orientation and complete intake interview.

Family Support Services

ABC Counseling and Family Services

705 E. Lincoln St., Suite 303, Normal, IL 61761 | (309) 451-9495 | <http://www.abccounseling.org>

Provides counseling and support for children, adults, and families, with specialized services for youth affected by sexual abuse, trauma, or problematic sexual behaviors. Services also include general youth counseling, family and caregiver support, adoption services, and counseling related to unplanned pregnancy.

Eligibility: Varies by service; serves children, teens, adults, and families. Specialized programs may have additional eligibility requirements.

Hours: Mon–Fri 9am–5pm

Documents Needed: Proof of income.

Fees: Insurance accepted; sliding scale available.

Begin Services: Call to schedule an appointment.

Brightpoint

403 S. State St., Bloomington, IL 61701 | <https://www.brightpoint.org>

(309) 827-0374

(309) 834-5260 Crisis Nursery 24-hour Hotline

(309) 834-5273 Family Visitation Center

(309) 834-5210 Scott Early Learning Center

Provides support to children and families through programs designed to strengthen families, support healthy child development, and help families navigate difficult circumstances.

Services include:

- Emergency child care/Crisis Nursery
- Family Visitation Center
- Parenting and family support
- Family preservation services
- Home visiting
- Parenting programs and support groups
- Counseling and behavioral health services
- Violence prevention and intervention
- Connections to community resources

Hours: M-F, 6:00am

Eligibility:

Hours: Mon–Fri 6am–5:30pm

Begin Services: Call to schedule an appointment

Center for Youth and Family Solutions

502 S. Morris Ave., Bloomington, IL 61701 | (309) 820-7616 | <http://www.cyfsolutions.org>

Provides counseling, child welfare, and family support services for children, adults, and families. Services include individual and family counseling, foster care and adoption services, family support and preservation, and community-based programs for individuals and families experiencing challenges or involvement with the child welfare or court systems.

Eligibility: Varies by program; services are available to children, adults, and families. Some programs require referral through DCFS, the courts, or another agency.

Hours: Mon–Fri 9am–5pm

Documents Needed: Varies by program.

Fees: Vary by service; any costs are explained during intake or by the assigned provider.

Begin Services: Call to schedule an appointment.

Family Community Resource Center

509 W. Washington St., Bloomington, IL 61701 | [\(309\) 821-1616](tel:(309)821-1616) | <http://www.thefcrc.org> | staff@thefcrc.org

The Family Community Resource Center (FCRC) provides three primary core resources to the community and is dedicated to supporting families:

- Family Advocacy Program - FCRC serves as a catalyst seeking to broaden the relationship between families and DCFS personnel; enhance the relationship between families and DCFS affiliate agencies; create awareness to sensitive peculiarities inherent in families of various cultures to court personnel; as well as change the communities overall perception of troubled families.
- Resource Referral Program - The Family Community Resource Center serves as a location for referrals in the Bloomington-Normal area. Referrals consist of community walk-ins, FCRC clients, and referrals from private agencies.
- Domestic Violence Awareness Program - The Family Community Resource Center educates the public of domestic violence and how it relates to children; with much emphasis on how domestic violence impacts families. The goal is to inform the community

Eligibility: Varies by program.

Hours: Mon–Fri 8:30am–4:30pm

Documents Needed:

Fees: None noted.

Begin Services: Contact FCRC or request an appointment to discuss needs and available services

Collaborative Solutions Institute

200 W. Front St., Suite 400A, Bloomington, IL 61701 | [\(309\) 828-2860](tel:(309)828-2860) | <http://www.csiavert.org>

Counseling for individuals, couples, and families for mental health issues, personal enhancement, relationships, strategies for life, improved communications, crisis management, grief counseling, and eating disorders.

Hours: Mon–Thu 9am–5pm; evenings by appointment

Documents Needed: Proof of income if requesting sliding scale.

Fees: Fixed hourly fees; sliding scale available

Begin Services: Call to schedule an appointment

Lutheran Child and Family Services of Illinois

1102 W. Hamilton Rd., Bloomington, IL 61704

[\(309\) 828-0022](tel:(309)828-0022) | [\(800\) 363-5237](tel:(800)363-5237)

Family, individual, marital, child, and adolescent counseling; crisis intervention, addictions, grief, divorce recovery, counseling, and services for individuals with developmental disabilities.

Family Enrichment Workshops are held periodically throughout the year. Outreach partnering of counseling and/or support group services available to pastoral staff and congregations.

Hours: Vary; call for availability.

Fees: Sliding scale; insurance accepted

Begin Services: Call for intake appointment.

Department of Children and Family Services (DCFS)

401 Brown St., Bloomington, IL 61701 | [\(309\) 828-0022](tel:(309)828-0022)

[\(800\) 252-2873](tel:(800)252-2873) Toll-free 24-hour Abuse/Neglect Reporting Hotline

Provides child welfare and family support services focused on protecting children, strengthening families, and promoting safe, permanent homes. Services may include counseling, parent education, child care, foster and relative care, adoption, and connections to community resources. DCFS also investigates reports of suspected child abuse or neglect and works with families to address safety concerns, preserve families when possible, and support reunification or other permanent placements.

Hours: Monday–Friday, 8:30am–5:00pm

Fees: No fees

Begin Services: Call to report or request services.

Family Stabilization and Case Management Program – Mid Central Community Action

1301 W. Washington St., Bloomington, IL 61701 | [\(309\) 829-0691](tel:(309)829-0691) | <https://www.mccainc.org>

Short-term to medium-term case management-based financial assistance available to low income individuals and families who are experiencing a temporary crisis which leaves them in danger of becoming homeless or creates a health/safety issue. Payment assistance is available for security deposit, rent or mortgage, and other crisis needs including automotive repair when the car is required for transportation to get to work. Payments are based on needs and active participation in the case management process.

Eligibility: Maximum income guidelines. Clients must show that their are in a one time crisis and that financial assistance will allow them to get back on track.

Hours: Mon–Thu 8am–4:30pm (closed 12–1pm)

Documents Needed: Proof of income, residency, crisis documentation, ID

Fees: No fees

Begin Services: Attend orientation and complete intake.

McLean County Health Department – Family Case Management

200 W. Front St., Bloomington, IL 61701 | [\(309\) 888-5450](tel:(309)888-5450) | [\(309\) 888-5517](tel:(309)888-5517) Family Case Management

<https://health.mcleancountyil.gov/1758/Better-Birth-Outcomes---Comprehensive>

Family Case/Care Management provides case management services for income-eligible pregnant women and children up to age one. Helps pregnant women apply for All Kids insurance and find an OB/GYN for pregnancy services.

Eligibility: Maximum income guidelines 200% of federal poverty level.

Hours: Monday through Friday, 8 am to 4:30 pm

Documents Needed: Proof of income

Fees: No fees

Begin Services: Call to schedule an appointment

Western Avenue Community Center

600 N. Western Ave., Bloomington, IL 61701 | [\(309\) 829-4807](tel:(309)829-4807) | <http://www.westernavenuecc.org>

Provides free youth, senior, education, and community support programs designed to strengthen individuals and families and connect residents with resources.

- Youth Programs: After-school activities, homework help, mentoring, leadership development, recreation, and field trips.
- Senior Programs: Social, recreational, and fitness activities for older adults.
- Individualized Support: Free referrals, advocacy, resource navigation, and other community support; available in English, French, and Spanish.
- Translation & Interpretation: Low-cost French and Spanish assistance for medical, educational, legal, and other needs.
- Adult Education: GED preparation, literacy, and basic math instruction.
- Computer Classes: Free computer education for community members.
- Adult ESL: English language classes offered in partnership with Heartland Community College.

Hours: Mon–Fri 9am–5pm

Fees: No fees

Begin Services: Call or walk in.

Transportation Services

Connect Transit

902 W. Washington St., Bloomington, IL 61701 | (309) 827-9838 | <https://www.connect-transit.com>

Routes: [connect-transit.com/routes/route-map-pdfs](https://www.connect-transit.com/routes/route-map-pdfs)

- **Fixed Color Coordinated Route Service:** Each route has different increments of frequency and hours ranging between M-F, 5:00 am – 10:30 pm, Sat, 5:30 am – 10:30 pm and Sun, 5:30 am – 7:30 pm. All buses are equipped with wheelchair lifts and the ability to “kneel” to assist riders onto the bus.
- **Connect Mobility:** Shared rides for persons who because of disability, age, or injury are unable to use the fixed route buses. Must call (309) 828-9833 to make reservation between 8am-5pm the day before you wish to ride.
- **Connect FLEX:** On-demand service scheduled by using a smartphone app that provides flexible routing based on passenger demand within a defined zone. Serves southwest portion of Bloomington. Costs \$1 per ride, does not allow change or transfers. Can use Connect Transit issued pass.

Fees: \$1.25 one-way fare – Passes: 1 day=\$3, 7day=\$10, 30day=\$40, Zero-Fare programs available.

Begin Services: Purchase fare and ride; apply for para-transit if needed. Bus pass or fare needs to be present to ride

Food Security Services and Food Pantries

Abundant Life

108 E. Market St., Bloomington, IL | 309-232-8702 | <https://abundantlifebn.com/what-we-offer/>

Hours: Mon–Thursday 12pm–1pm

Begin Services: Visit during pantry hours; assistance is first come, first served.

Apostolic Pentecostal Church

2810 Tractor Ln., Bloomington, IL 61704 | (309) 829-2629 | <https://theapc.org/thepantry>

Provides food assistance to individuals and families in the community.

Hours: Saturday, 10:00am–12:00pm

Begin Services: Visit during pantry hours.

Center for Hope Outreach Programs – Temba Food Pantry

12920 Old Colonial Rd., Bloomington, IL | (309) 827-2009 | <https://www.cfhoutreachprograms.org>

Provides food and toiletries along with nutrition education, financial literacy services, and job-readiness support.

Eligibility: Must wait 30 days between pantry visits.

Hours: Thursday, 4:30pm–6:30pm

Documents Needed: Photo ID and proof of residence

Begin Services: Visit during pantry hours with required documents.

Eastern Illinois Food Bank

2405 E. Washington St., Bloomington, IL 61704 | (309) 662-1688 | <https://www.eifoodbank.org>

Supplies food to local pantries and programs serving individuals and families experiencing food insecurity.

Eligibility:

Hours: Mon–Fri 8am–4pm

Documents Needed:

Fees: No fees

Begin Services: Contact local partner pantry for food distribution

Eastview Christian Church – Food Pantry

1500 N. Airport Rd., Normal, IL 61761 | (309) 451-5056 | <https://www.eastview.church/communitycenter#foodpantry>

Provides food, paper products, detergent, and personal hygiene items to individuals and families in McLean County.

Eligibility: McLean County residents; one resident per household may use the pantry once per month

Hours: Tuesday, 1:00pm–3:00pm and 6:00pm–7:30pm; Wednesday, 10:00am–12:00pm and 6:00pm–7:30pm

Documents Needed: Photo ID and a second item showing name and current address

Fees: No fees

Begin Services: Registration begins 30 minutes before the pantry opens. Visit during pantry hours with required documents.

Home Sweet Home Bread for Life Food Co-Op

301 E. Oakland Ave., Bloomington, IL 61701 | (309) 828-7356

<https://hshministries.org/about-us/our-services/food-services/profile/bread-for-life-co-op>

The co-op serves low-income individuals and families struggling with chronic food security issues. Members can visit the co-op twice per month, larger families have more frequent access.

Hours: Monday: 3-5 PM, Wednesday: 2-4 PM, Thursday: 6-8 PM, Friday: 2-4 PM

Documents Needed: Photo ID and a second item showing name and current address

Fees: One option is to work two hours per visit; the other is to work one hour per visit and pay \$5.

Begin Services: Email to breadforlife@hshministries.org or call (309) 828-7356 ext. 228

Ministry & More

1107 W. Empire St., Bloomington, IL 61701 | (309) 823-9804 | <https://www.ministryandmore.org>

Each household receives one bag of food staples, plus household products, frozen meat, bread, and fresh produce as available.

Hours: Tuesday–Thursday, 10:00am–12:00pm by appointment

Documents Needed: First time visitors: a photo ID is required plus something that verifies the visitor's address.

Begin Services: Call (309) 823-9804 for an appointment; drive-through distribution only.

Salvation Army – Food Pantry

611 W. Washington St., Bloomington, IL 61701 | (309) 829-9476 | <https://www.sabloomington.org>

Eligibility: Allowed once per calendar month.

Hours: Mondays and Wednesdays 9am-2:30pm.

Documents Needed: Must bring photo ID and piece of mail showing proof that you live in McLean County.

Fees: No fees

Begin Services: Come to the pantry during open hours and bring residency documents.

St. Vincent de Paul – Food Pantry

705 N. Roosevelt Ave., Bloomington, IL 61701 | (309) 829-9611 | <https://svdp-htpantry.org>

Provides food and clothing assistance to individuals and families experiencing financial hardship.

Eligibility: Based on residency, household size, and food-assistance guidelines

Hours: Monday, 9:00am–12:00pm and 1:00pm–4:00pm; 2nd and 4th Saturday, 9:00am–11:00am

Documents Needed: Photo ID and proof of residency

Fees: No fees

Begin Services: Visit during pantry hours with required documents. Clothing pantry is available Mondays, 10:00am–12:00pm.

Western Avenue Community Center – Food Programs

600 N. Western Ave., Bloomington, IL 61701 | [\(309\) 829-4807](tel:(309)829-4807) | <http://www.westernavenueecc.org>

Offers food distribution programs and community meals for local residents.

Hours: Monday - Friday, 9 am - 5 pm

Documents Needed: None.

Fees: No fees

Begin Services: Call or walk in during program hours

SNAP (Supplemental Nutrition Assistance Program) – DHS

501 W. Washington St., Bloomington, IL 61701 | [\(309\) 451-6000](tel:(309)451-6000) | <http://www.dhs.state.il.us/SNAP>

Provides monthly food benefits to eligible individuals and families.

Eligibility: Income-eligible individuals and households

Hours: Mon–Fri 8:30am–5pm

Documents Needed: Photo ID, proof of income, residency

Fees: No fees

Begin Services: Apply online, by phone, or in person

Clothing

Salvation Army – Clothing Assistance

611 W. Washington St., Bloomington, IL 61701 | (309) 829-9476 | <https://www.sabloomington.org>

Provides clothing assistance through vouchers and seasonal distributions for individuals and families in need.

Eligibility:

Hours:

Documents Needed:

Fees: No fees

Begin Services: Call or visit to inquire about availability

Cruisin' Outta Poverty Services (COPS) Thrift Store

458 Wylie Dr., Normal, IL 61761 | 586-343-3539 | <https://www.copsthift.org> | cops_nfp@yahoo.com

Offers affordable clothing and household items while providing job training and community support opportunities.

Eligibility:

Hours: Mon 10am–3pm; Thu 6:30pm–8:30pm; Sat/Sun 1pm–7pm

Documents Needed:

Fees: Low-cost items; vouchers may be available

Begin Services: Visit during open hours or call for details

Western Avenue Community Center – Clothing Closet

600 N. Western Ave., Bloomington, IL 61701 | (309) 829-4807 | <http://www.westernavenuecc.org>

Provides free clothing through a community clothing closet for individuals and families.

Eligibility:

Hours:

Documents Needed:

Fees: No fees

Begin Services: Call or walk in during program hours

Brightpoint – Clothing Support

403 S. State St., Bloomington, IL 61701 | (309) 827-0374 | <https://www.brightpoint.org>

Provides clothing assistance for children and families participating in Brightpoint programs.

Eligibility: Families enrolled in Brightpoint services

Hours:

Documents Needed:

Fees: No fees

Begin Services: Request through case manager or program staff

Abundant Life Thrift Store – Clothing Vouchers

501 N. East St., Bloomington, IL 61701 | (309) 232-8702 | www.abundantthrift.com

Non-denominational church in the heart of downtown Bloomington that ministers to the people in the margins on a daily basis by meeting both physical and spiritual needs. Join for lunch meal directly after services. Also open after service is the food and clothing pantry for those in need. Food is available first come, first serve. Clothing is available via vouchers at the Thrift Store across the street. Vouchers need to be acquired from the church on 108 E. Market St. then taken to this thrift store across street to redeem for items. Thrift store also offers deals at cheap prices.

Thrift Store **Hours:** Mon-Sat 10:00am - 5:00pm

Documents Needed: State ID or driver's license to obtain voucher, then show voucher

Begin Services: Walk in or call and inquire about how to get clothing voucher

St. Vincent de Paul

705 N. Roosevelt Ave., Bloomington, IL 61701 | (309) 829-9611 | <https://svdp-htpantry.org/clothes-pantry/>

Provides food and clothing assistance to individuals and families experiencing financial hardship.

Hours: Monday, 9:00am–12:00pm

Begin Services: Visit Clothing pantry during open hours.

Victim Advocacy and Support

Mid Central Community Action - Countering Domestic Violence

1301 W. Washington Street Bloomington, IL 61701 | <http://www.mccainc.org> | mcca@mccainc.org
(309) 827-7070 (24-hour hotline - Call if you are a survivor or in need of emergency services)
(309) 828-8913 Domestic Violence Unit
(309) 829-0691 MCCA Main Office Line
(309) 888-5521 Legal Advocacy

Description: Countering Domestic Violence, a program of Mid Central Community Action, provides emergency domestic violence shelter for women and children. Their first priority is to make sure that all the survivors of domestic violence are safe and free of harm. Known for the 24-hour hotline as well as 24-hour emergency shelter called the Neville House. Also provides legal advocacy, youth services, adult therapy, support groups, medical advocacy and professional training. Spanish translation available.

Hours: M-F, 8:00am-12:30pm and 1:00pm-4:00pm

Begin Services: Call for help.

YWCA McLean County - Stepping Stones

Sexual Violence Crisis Center

1201 N. Hershey Road Bloomington, IL 61704 | www.ywcamclean.org/steppingstones
Office: (309) 662-0461
YWCA Sexual Assault Survivor Hotline (24/7): (309) 585-7000
Prevention Education and Training Program: (309) 585-3620

Description: Stepping Stones, YWCA's sexual assault program, provides 24-hour assistance for sexual assault and sexual abuse victims and their families in McLean County, also serving as the central sexual assault resource and referral agency. Stepping Stones offers medical advocacy and can support victims of sexual assault if they are at the E.R. for evidence collection kit. Stepping Stones also offers counseling services for sexual assault victims.

Services:

- 24/7 sexual violence crisis hotline
- Individual counseling and support
- Medical advocacy
- Legal advocacy
- Support for family members and loved ones
- Sexual violence prevention and education
- Support at ER for evidence collection kit.

Fees: All services are free and confidential.

Hours: M-F, 8:00 am - 5:00 pm.

Begin Services: By phone.

Documents and ID's

Department of Motor Vehicles (DMV)

1510 W. Market Street Bloomington, IL 61701

(309) 827-3531 | (855) 236-1155 Toll-free Appointment Phone Line for Immigrants

<https://apps.ilsos.gov/facilityfinder/facilityfinder?command=getFacilityDetails&facilityId=128>

Services:

- Driver's licenses and REAL ID
- State identification cards
- Written, vision, and road testing
- Commercial driver's license (CDL) services
- Driver's license reinstatement fees
- Administrative hearings
- Driver records/abstracts
- Vehicle titles, registration, and transfers
- License plates and renewal stickers
- Disability parking placards
- Address changes
- Organ donor registration
- Voter registration applications

Hours: Tu, 8:00 am - 5:30 pm, W-F, 8:00 am - 5:00 pm, Sat, 7:30 am - 12:00 pm.

Begin Services: Appointments required for driver services and ID's; [schedule online](#). Call for help.

Add or Update Organization Resource

If you would like to add your organization or update your organization information, please contact us at

Admin@McLeanCountyReentry.org.

