
McLean County Reentry Directory

A guide to McLean County's valuable services for
the formerly incarcerated



This directory was created through the collaborative efforts of



DEPARTMENT OF
**CRIMINAL JUSTICE
SCIENCES**
Illinois State University



labyrinthoutreach
Services to Women



Directory Introduction

This directory is designed to provide formerly incarcerated individuals and their loved ones with easy access to a variety of services in McLean County that will be of use in the transition home.

Returning home after any period of incarceration can be extremely challenging. This directory lists many services and organizations in our community that can help support you and your loved ones during that transition.

Although the path home from prison and jail is not without obstacles, there are compassionate people in our community **who want you to succeed.**

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General Reentry Services

Labyrinth House

Outreach Services to Women

616 W. Monroe St.
Bloomington, IL 61701
(309) 319-2426

<http://www.labyrinthoutreach.org/>

Program Director e-mail: kalt@ywcamclean.org

Description: Services include providing ongoing support through counseling, mentor-matching, support groups, case management, and job training. Outreach services are available to women with all backgrounds and residency, and the residential program provides on-site apartment living to up to 8 women for up to 2 years. Labyrinth will assist/ collaborate with all available social service agencies to meet clients' needs including but not limited to securing: state identification, transportation assistance and resources, clothing, food, employment counseling, adult education (GED or continuing education), employment and/or training, medical services and mental health treatment, sexual assault and substance abuse counseling, successful completion of parole/ probation/ DCFS service plan, a support system, and a spiritual community of their choice. Labyrinth will also meet with women in jail/prison to help prepare for their transition back into the community.

Eligibility: Anyone who identifies as female & has a background/ involvement in the criminal justice system is eligible for services. Eligibility for residential housing: non-sexual offender, established residency in McLean County. There may be a waitlist, call for assessment or more information.

Hours: M-F, 8am-11pm; Weekends, 5pm-11pm; Call to schedule an appointment.

Documents Needed: Parole/Probation Document(s) if available.

Fees: Monthly, income-based fees for residential program apply.

How to Begin Services: Call, email, or write a letter requesting services or more information.

House of Hope

Reentry Services for Men

Eddie A. Perkins (CEO)
encouragingwordoutreach@hotmail.com
(309) 262-0847

Description: House of Hope is more than a transitional home or shelter. It is a safe place that concentrates on helping transform men and aiding them in regaining an independent, responsible lifestyle and help stop recidivism. Our focus is on assisting men in becoming who God called them to be while integrating back into society. During their participation in the nine-months to one-year program, men will be required to strive to become self-sufficient and to actively cooperate with the House of Hope program.

- This organization operates on a demerit system. If rules are not followed, termination of residency can result.
- House of Hope is religiously affiliated. If you choose, you may attend the services of your choice.

Joy Care Center

Reentry Care for Men and Women

Joy Care Center, Inc.

PO Box 3751

Bloomington, IL 61701

Office Hours 9am-9pm

(309) 826-1715

Email: info@jobpartnershipblono.org

Description: Joy Care is a faith-based organization that serves both men and women who have criminal backgrounds regardless of the severity of charges. Through respect, validation, and empowerment, Joy Care staff provides a safe and accepting environment that supports individuals' needs with employment, housing, food and clothing, education, transportation assistance, building positive relationships, finding or strengthening faith, and more. Job partnership, Celebrate Recovery, Support Groups, offering mentors and accountability partners, and providing food and clothing shelters are Joy Care's main services. Joy Care has a presence in the community and many relationships with employers and landlords, as well as experience in referring out to the community for all kinds of services/ needs.

Eligibility: Anyone with a criminal history. Violent and sex offenders are not excluded.

Hours: Classes (Job Partnership: 9-week course & Celebrate Recovery) meet at Second Presbyterian Church on Tuesdays from 6-8pm located at 404 N. Prairie St, Bloomington, IL 61701.

Fees: No fees.

Documents Needed: Documents regarding charges are preferred, but not required.

How to Begin Services:

IF YOU ARE CURRENTLY INCARCERATED, write a letter with the following information:

1. Current charges.
2. Release date.
3. Services and/or support needed currently and/or upon release.

IF YOU ARE NOT CURRENTLY INCARCERATED: Call the program coordinator at the number above and leave a message. It will be returned shortly.

PATH - Providing Access to Help

Information and Referral

201 E. Grove Street, Suite 200

Business Office

Bloomington, IL 61701

Call 2-1-1 (Available 24-hours)

(800) 570-7284 (Toll-free Alternate Number)

<http://www.pathcrisis.org>

Description: Information, referral, and 2-1-1 crisis services are available 24 hours by phone. Phone lines are staffed by trained call specialists that can provide information about everyday human services that fit the caller's need, as well as referrals. PATH call specialists also provide support in crisis situations.

Fees: No fees.

In-person Site Hours: M-F, 8:30am - 4:30pm

Winner's Circle Support Group

Peer support group for those that have been justice impacted

Zoom Meeting ID: 891-3295-6689; Password: 486749

Sundays, 7pm-8pm

Facebook group: Winners Circle – Peers Facing Life Struggles

Contact Toy: 309-868-0681; tbeasley@tasc.org

Description: Winners' Circles are peer-led support groups for people who are committed to their recovery from life struggles and past criminal involvement. Family members and friends are welcome to join.

McLean County Reentry Council

*Connecting those returning home from incarceration with
community resources & support*

PO Box 3162, Bloomington, IL, 61702

mcleancountyreentrycouncil@gmail.com

Facebook & YouTube: McLean County Reentry Council

Description: The Mission of the McLean County Reentry Council (MCRC) is to provide a coordinated community response to address reentry efforts and reduce recidivism & family crisis episodes by bringing together justice-involved individuals, criminal justice officials, and health & human service providers to increase education, financial literacy, resources, and autonomy for justice-impacted individuals in McLean County, Illinois.

- Connect justice-affected populations with educational programming, resources to meet basic needs, and other supports necessary to reintegrate into the community;
- Reduce stigma with a focus on removing barriers to stability and elevating the voices and experiences of justice-impacted individuals;
- Complement rather than duplicate or replace the efforts of other area social service agencies.

How to Begin Services: Email or write a letter requesting services or more information.

Addiction Services

Alcoholic's Anonymous

Alcoholism treatment program

200 W Monroe St, Bloomington, IL, 61701

Call for an updated list of local meetings: 309-828-7092

Description: Alcoholics Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for A.A. membership; we are self-supporting through our own contributions. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

Narcotic's Anonymous

Narcotics treatment program

401 E Empire St, Bloomington, IL, 61701

Call for updated list of local meetings: 217-373-2063

Description: If you have been struggling to overcome your narcotic or opioid addiction, Narcotics Anonymous can help. There are thousands of NA groups around the country providing a safe space for recovering addicts to share their stories and encourage one another. Meetings are free to attend and completely anonymous.

Bloomington Normal Treatment Center

Medication Assisted Treatment

303 Landmark Dr. #2-B

Normal, IL 61761

(309) 808-2388

bntc@methadonetreatmentcenter.com

Description: BNTC is licensed to provide Opioid Substance Abuse treatment services to help counsel people to overcome their dependence on painkillers, heroin, and opiate-based medications. BNTC provides medically assisted detox and outpatient care, using individualized treatment plans, goal development, and coordinating with other local social services

Eligibility: At least 18 years old and dependent on opiate-based medication or drug for 1 year

Hours: M-F, 6:00am - 10:30am & 11:00am-1:00pm, Sat, 7:00am - 11:00am

Documents Needed: Photo ID / insurance information

Fees: Fixed fees. Admission fee is \$30. The cost of one dose of methadone is \$14 (liquid) or \$15 (diskette) and it is taken daily. Accepts private pay only.

How to Begin Services: Call for an appointment.

Celebrate Recovery

A safe place to find freedom from your hurts, hang-ups, and habits.

First Assembly of God

800 E. Vernon Ave Normal,

Illinois, 61761

(309) 454-2402

<http://1agbn.org/ministries/celebrate-recovery> (view services online if unable to attend in person)

Time: Every Tuesday, 5:30pm-8:30pm

Additional information: Celebration Place (Kids 5-12*) 6:30pm-8:30pm: Kids are invited to discover same truths in age-appropriate ways. *Free Childcare for ages 1-4

Eastview Christian Church – Bloomington

401 W Union St

Bloomington, IL, 61701

<https://eastview.church/communityoutreach/classes>

Time: Every Monday, 6pm-8pm

Additional Information: Doors open at 5:30 pm. No advance registration is needed.

Free childcare is provided for children ages 6 months-12 years old. You must register your child in advance through the link listed above, so the proper childcare is available.

Description: A Christ-centered 12-step recovery program that provides people with networks of support and a safe place to get through several recovery issues, including but not limited to: broken family relationships, co-dependency, chemical dependency, self-harming behavior, abuse, grief, sexual and love related addictions, and gambling and food addictions. Celebrate Recovery consists of a large group service with worship and a lesson or testimony followed by open group share breakout that are gender or issue specific followed by corporate wrap up.

Chestnut Health Systems

Substance Abuse Services

1003 Martin Luther King Drive

Bloomington, IL 61701

(309) 827-6026

www.chestnut.org

Description: Non-hospital alcohol and drug rehabilitation center.

Adult Addiction Treatment Services: Full continuum of substance abuse disorder treatment services including outpatient, intensive outpatient, and inpatient programs. Addresses mental health, substance abuse disorders, and co-occurring disorders in order to help adults achieve recovery. Length of stay, treatment plan, and needs are determined by an assessment.

- Inpatient- 28 day stay. Residential program for adults (separate men/women units)
- Intensive outpatient- Includes one or more hours of counseling each week, with a variety of means such as substance abuse education, individual and group counseling, participation in a variety of self- help groups, and training in relevant life skills to promote healthy lifestyles. Range of individual and group counseling services. Those who successfully complete inpatient or intensive outpatient often go on to outpatient treatment. The goal of outpatient is to help individuals maintain long-term recovery.
- Outpatient Mental Health Treatment – Addresses the following: family conflict and abuse, individual and family counseling, Invitation to Responsibility- Domestic Violence Offender Group, Parenting Issues, Safe Equal Caring Understanding Relationships- Domestic violence Survivor Group, stress, anxiety, and depression.

Site Hours: M-F, 8:00am - 7:00pm.

Documents Needed: ID, proof of income (if any)

Fees: Will work with client no matter income status, accepts most insurance, and if needed has sliding scale fee.

How to Begin Services: Walk-in assessments, M-F, 8:00 am - 2:00 pm. First Come First Serve. Come early.

Carle BroMenn Addiction Recovery

Substance Abuse Services

1304 Franklin Avenue
Normal, IL 61761
Located inside of
Advocate BroMenn Medical Center
(309) 268-5993

Prompts when calling:

1. Schedule Assessment
2. Medication Assisted Recovery Office
3. Inpatient Services and Detox Unit
4. Outpatient Services

www.carle.org/services/addiction-recovery

Description: Team of board-certified addiction medicine physicians, psychiatrists, addiction counselors, mental health therapists, master level case managers, registered nurses and support team members.

Services:

- **Addiction Counseling with Certified Licensed Clinicians**
- **Inpatient Detox** - *For patients who require a higher level of care for management of acute physical symptoms of withdrawal associated with stopping alcohol or drugs, hospital-based inpatient treatment is available at Carle BroMenn Medical Center Addiction Recovery.*
- **Partial Hospitalization Treatment** - *Available at Carle BroMenn Medical Center, this is a group-based outpatient treatment that meets Monday through Friday for five hours per day between 9 a.m. and 2 p.m. Length of programming is individualized, with a typical length of stay of 10 to 15 days.*
- **Individual, Family and Group Therapy and Education**
- **Intensive Outpatient Program**
- **Continuing Care**
- **Medication-Assisted Treatment**

Site Hours: 24/7

Fees: Assessments available at no charge. Set fees for substance abuse services. Variety of insurance accepted

How to Begin Services: Call to schedule assessment.

Gateway Foundation

Substance Abuse & Mental Health Outpatient Services

404 N Hershey Road
Bloomington, IL 61704
309-459-2020 Facility
877-505-4673 24-hour Helpline
www.gatewayfoundation.org

Description: Provides substance use disorder and co-occurring treatment programs. Additionally, offers mental health services to patients who may require individual therapy or medication management, regardless of whether or not they have a substance abuse disorder.

Services: Highly experienced staff work with clients to create personalized outpatient treatment plans that best fit their needs and empower patients to regain control of their lives. Staff has a treatment model that integrates nine medically researched evidence-based practices and scientifically proven methods to treat patients effectively.

Site Hours: M-F, 9am-5pm

Fees: Most insurance plans accepted.

How to Begin Services: Call to schedule assessment.

Physical & Mental Health Services

INtegrItty Counseling

Community-based, non-profit counseling agency

502 S Morris, Suite D

Bloomington, Illinois 61701

(309) 827-9100

Email: integritycounseling@frontier.com

Website: <http://www.integrityhelps.org/>

Description: INtegrItty Counseling provides individual and group counseling and community education available for low-income and at-risk populations throughout Bloomington and Normal. Offers a Telehealth system to offer phone or video in addition to in person.

Site Hours: M-Th: 9am-7pm, F: 9am-2pm. Additional times available by appointment.

Fees: Donation-based services- Clients receiving services are asked to donate what they can to INtegrItty or to volunteer.

Eligibility: INtegrItty accepts clients of all races, cultures, beliefs, and lifestyle preferences.

How to Begin Services: Call to set up an appointment for screening.

Chestnut Family Health Center

Primary health care, psychiatry, and behavioral health for all ages.

702 W. Chestnut Street

Bloomington, IL 61701

(309) 557-1400

Description: Chestnut Family Health Center is a community-based health center that offers adult and pediatric primary care.

Services:

- Basic primary care, preventive care services and same day sick visits
- Work, school, sport, and DOT physicals
- Wellness visits (immunizations, shots)
- Treatment of acute and chronic illnesses
- Medication-assisted treatment (MAT)
- Women's health, Pregnancy care and family planning services
- Weight Management
- Treatment for behavioral health and wellness issues, such as depression and anxiety
- Genoa Pharmacy- located inside

Site Hours: M-W, F: 8:00am-5:00pm

Th: 8:00am-7:00pm

Eligibility: Serves children and adults of all ages.

Fees: Medicaid and Medicare and most insurance accepted. Offers a sliding fee schedule for persons who qualify.

How to Begin Services: Call for appointment.

Chestnut Family Dental

Dental access for all.

720 W. Chestnut Street
Bloomington, IL 61701
(309) 557-1400

Description: Chestnut now offers limited dental services at newly opened location. Services include Check-Ups, teeth cleaning, X-Rays, fluoride treatments, sealants to protect teeth, simple cavity fillings and tooth extractions.

Hours: M-F, 8:00am- 5:00pm; Closed 12-1pm

Fees: Medicaid and Medicare and most insurance accepted. Offers a sliding fee schedule for persons who qualify.

How to Begin Services: Call for appointment.

Department of Human Services

501 W Washington Street
Bloomington, Illinois 61701
<http://www.dhs.state.il.us/page.aspx>
(309) 451-6000 Leave message for return call
(800) 447-4278 Toll-free Child Support Hotline

Mental Health Treatment

Description: Referral to mental health services including but not limited to: inpatient, outpatient, assessments, & counseling/therapy. Visit website or call for all other services.

Site Hours: M-F, 8:30am-5:00pm.

How to Begin Services: Call or walk-in during business hours

Medical Assistance

Description: All Kids; Early Intervention; Family Case Management; Family Planning; Healthy Child Care Illinois; Newborn Hearing Screening; School Health; Women, Infants & Children (WIC); Migrant Head Start; Refugee & Immigrant Services; Health Benefits for Workers with Disabilities (HBWD); Comprehensive Health Insurance Plan (CHIP). Visit website or call for more information on above programs.

Eligibility: Blind, disabled, or aged (65+), have children under the age of 19, or be pregnant; Must also meet financial criteria & residency requirements.

How to Begin Services: Call or walk-in during business hours

Center for Human Services, Inc.

108 W. Market Street
Bloomington, IL 61701
(309) 827-5351
<http://www.mcchs.org>

Site Hours: M-Th, 8:00am-4:00pm, F 8:00am-3:00pm

Eligibility: Variety of factors determine an individual's eligibility for services and related payment options. No one will be denied services based on ability to pay. Call or walk-in to schedule intake screening.

Services:

- **Screening and intake services** *to best determine individuals needs*
- **Outpatient counseling services** – *provide help and hope during challenging times*
- **Youth Outreach Services**- *offers counseling and case management to school aged youth in McLean County*
- **Psychiatric and Medical Services** – *available to adults and adolescents with high-risk, severe, and persistent mental illness. Services include psychiatric evaluation, psychotropic medication management, nursing support, and case management.*

- **24 Hour Crisis Team** – provide quick, on-site counseling and evaluations for crisis situations. Team members travel to all parts of McLean County and function as mobile crisis unit.
- **Behavioral Health Urgent Care (BHUC)** – free of charge to individuals 18+ experiencing behavioral health crisis. Provides alternative to emergency room for individuals who do not need medication or medical support. Located in the front of Tower Building at 520 N. Center St. & hours of operation: M-F 9:00am-1:00am, Sat 5:00pm-1:00am, Sun 9:00am-1:00am
- **Recovery Services** – offers person centered, strength-based individual and group services to adults struggling with behavioral health problems. Case management and community support services provided to address issues. Located in the Tower Building at 520 N. Center St.
- **New Horizon at the Center** – Recovery community center that is peer-driven, person-centered program that offers recovery support services for those with substance abuse disorder or co-occurring disorders. Located 530 N. Center St. Hours: M/F: 8:00am-5:00pm, Tu,W,Th: 8:00am-7:00pm. Call for appointment.

Community Health Care Clinic

900 N. Franklin Avenue

Normal, IL 61761

(309) 888-5531 (Press #3 for 24-hour urgent care)

chcchealth@gmail.com

<http://chcchealth.org/>

Site Hours: M-Th, 8:30am-5:00 pm (Closed 12:30pm- 1:30pm)

Extended Hours: 8:30am-6:00pm the first Monday of each month

Description: Services provided free of charge for patients. Once an established clinic patient, services include: Primary medical care; dental care; Diagnostic testing & emergency/ hospital services; Referrals to specialty physicians for additional care; Care coordination; Free prescription medications (with \$5 donation)

Eligibility: Resident of McLean County, TOTAL household income less than 185% of federal poverty guidelines, are NOT currently enrolled in third party insurance (Medicaid, Medicare, All Kids, Veteran's Benefits, Disability or employer sponsored insurance). Must provide documentation of eligibility qualifications

Required Documents: Household income papers from patient/ all people living there (tax returns, pay stubs, etc); Proof of residency (piece of mail with name/ address, utility bill); Picture ID (driver's license, state ID, passport)

How to begin services: Apply at clinic during business hours (bring above documents), \$20 cash/money order non-refundable application fee. Average wait time is 2-3 weeks before appointment can be scheduled.

McLean County Health Department

200 W. Front Street

Bloomington, IL 61701

Phone- (309) 888-5450

health@mcleancountyil.gov

<http://health.mcleancountyil.gov>

Site Hours: M-F 8:00am-4:30pm

Services:

- **Behavioral Health** Promote behavioral health wellness, advocate for/alongside individuals with an intellectual and/or developmental disability (IDD) and teach resilience in our community.
- **Administration** (309) 888-5481 -Birth certificates, death certificates and Military Services
- **Communicable Disease Clinic** (309) 888-5435 offers screening, testing, treatment and prevention services for sexually transmitted infections (STI), tuberculosis (TB), HIV/AIDS counseling and testing.
- **Dental Clinic** – (309) 888-5435 Free dental clinic. By appointment only. Must meet financial requirements and be a resident of McLean County. Hours: Tu-F 8:00am-2:30pm
- **Environmental Health** – (309) 888-5482 ensure safe food, water, and water disposal
- **Immunizations** – (309) 888-5455 – Provides adult and child immunizations
- **Maternal Child Health** – Family case management and the WIC program for families with children

Housing & Shelters

Mid Central Community Action

Counters domestic violence, combats homelessness, offers financial stability.

1301 W. Washington Street
Bloomington, IL 61701
(309) 829-0691
www.mccainc.org

Description: To educate, equip and empower people to achieve healthy relationships, finances, homes, and neighborhoods. Mid Central Community Action envisions healthy and self-sufficient families interacting positively with one another in strong, safe, diverse neighborhoods to enhance the community while preserving the environment.

Services:

- **Permanent Supportive Housing-** through Mayors Manor. To become a resident at Mayors Manor, an individual must be homeless and meet certain income and eligibility requirements. Having an income is not necessary to move into some apartments, and a criminal history does not automatically disqualify a prospective tenant from being accepted into the program. Call (309) 834-9270 for more information.
- **Homeownership Services-** a HUD-approved Housing Counseling Agency. Offers a Homebuyer Education program designed to educate homebuyers of both the benefits of assistance programs.
- **Healthy Homes Savings Program-** New homeowner in last 2 years? Provides 2:1 match savings. Call (309) 834-9242 for more information.
- **Housing Stability Navigator-** provides guidance to those who are struggling to obtain, and maintain permanent, safe, and affordable stable housing.
- **Next Step Financial Opportunity Center-** personalized strategies to fortify your financial foundation.

Site Hours: M-F, 8:00am-4:30pm

Areas Served: McLean and Livingston Counties

How to begin services: Call to set up an appointment.

Home Sweet Home Ministries

303 E. Oakland Avenue
Billy Shelper Center
Bloomington, IL 61701
(309) 828-7356
<http://www.hshministries.org>

Description: Emergency Shelter Services offer safe shelter, food, clothing, case management, and ministry support to individuals and families in crisis. Serves men, women and children.

Emergency Shelter Services: In order to receive Emergency Shelter Services individuals must:

- Present for a screening. Walk-in screenings are available M-F from 10-11am. If unable to come, please call front desk at (309) 828-7356 to make other arrangements. HSHM continues to conduct emergency screenings as needed for those who have nowhere to stay that night.
- Have a valid photo State ID or Driver's License or clearance card from the Bloomington Police Department.
- Currently reside or most recently lived in service area of McLean, Livingston, Logan, Dewitt, Woodford, Piatt, and Ford counties.
- Be able to pass a background check consisting of no recent battery, violent crimes, or sex offences.

Rapid Rehousing Program: a housing program that provides individuals and families an opportunity to partner with a housing navigator who can assist in networking, advocacy, and financial assistance. Call and ask to leave a message on the "housing voicemail" leave name, number, brief description of current situation.

The Junction: Community center located at 301 E. Oakland Ave. It is a space where people can gather to fellowship, educate and grow. M-F 10am-5pm.

Salvation Army Community Center

Safe Harbor Shelter and Social Service Center

611 W. Washington St
Bloomington, IL 61701
(309) 829-9476
(309) 829-7399

<http://www.sabloomington.org>

Description: Day Center Services are offered to homeless individuals/families and include, but are not limited to, case management, job development, mental health counseling, life skills, agency referral, laundry and shower facilities, breakfast, and lunch. Safe Harbor has beds available to single adults (no children) in men and women's dormitories. Residential program participants may stay up to 8 weeks, or longer if approved by a case manager. Space may be limited and must visit Safe Harbor Shelter in person to gain information on openings and waitlists. During winter months (and late fall/early spring) Warming Center beds are available to more individuals than the residential units' capacities (10pm-7 am).

Other Services:

- **Food Pantry**– Entrance on north side of building. Mon & Wed 9am-2:30pm – available once a month, requirements are a photo ID and mail documenting a McLean County residence.
- **Pathway of Hope**- case management program helps families work their way out of poverty.
- **Comprehensive Emergency Assistance**– one-time financial support. Must be resident of McLean County, have an income that is greater than your expenses, and have a documentable crisis beyond your control that caused your financial crisis.

Hours: M-F, 8:00am - 4:00pm; closed on major holidays.

Documents Needed: Clearance card from either the Bloomington or Normal Police Department is required to begin services.

How to begin services: Walk-in available during business hours, call for more information.

Oxford House

Transitional Housing

Oxford House Meacham

2207 Hedgewood Dr.
Bloomington, IL 61704
Gender: M
309-585-2731

Oxford House Victus

500 N. Grove St
Normal, IL 61761
Gender: M
309-808-4421

Oxford House Eva

116 N. Coolidge St.
Normal, IL 61761
Gender: F
309-585-2240

Oxford House Statuo

3033 Ann Drive
Normal, IL 61704
Gender: W
309-590-7352

Description: The Oxford House is a low-cost, evidence-based model for long-term alcohol and drug-free housing for people in recovery.

Fees and site hours: Call the numbers above for more details.

Education Services

Heartland Community College

1500 W. Raab Road
Student Commons Building, 1000
Normal, IL 61761

Adult Education (309) 268-8180 www.heartland.edu/adultED

Description: Adult education offers High School Equivalency GED, English as a Second Language, and Academic English Language Program for those seeking to enhance their careers and transition into college courses. There is a multitude of support for those going through this process. Spanish interpreters available.

Fees: Talk to Financial Advisor, there are many options and financial assistance available.

Workforce Equity Initiative (309) 268-8407 www.heartland.edu/WEI

Description: The Workforce Equity Initiative (WEI) provides short-term education and training programs that help participants gain employment in high-demand jobs with above-average wages. Supported by the Illinois Community College Board, WEI certificates are designed to be completed in one year or less. Programs available: Nursing assistant, Phlebotomy, Truck Driving CDL, Welding, Electric Vehicle Energy Storage, Electric Vehicle maintenance and light repair, High Voltage Battery Technology, Building Maintenance Skills, HVAC, Computer Networking Specialist, and more. Must be at least 21 years old, in-district residency, qualify as low income, and meet requirements of selected certificates. WEI provides tuition, fee waivers, books, required equipment, transportation assistance, laptop rental, tutoring, job search assistance and employer connections.

Site Hours: M-F, 8:00am - 5:00pm.

How to begin services: Call or visit the website for more details.

Dreams are Possible

1311 W Olive St., Bloomington, IL 61701
(309) 287-5109
dreamspossible2@gmail.com
<https://dreamsarepossible.org/>

Description: Dreams Are Possible supports women and non-binary individuals, by providing them with the knowledge and tools to grow their confidence and prepare them for both living wage jobs and dignity in an inclusive workplace. Classes pay \$14 an hour and cover a wide range of essential professional skill topics to help you prepare for a better job and work towards your dream career.

Classes: Tu/Th 9am-11am, OR Tu/Th 5:30pm-7:30pm for 10 weeks.

Fees: No fees

How to begin services: Call or visit the website for more details.

Employment Services

Career Link

705 E. Lincoln St., Suite 110

Normal, IL 61761

(309) 807-1386

(309) 807-1375 Mary

(309) 807-1378 Dona Nanney, Business Service Representative

(309) 807-1778 Kelly Schapmire, Manager

<http://www.careerlink16.com>

Description: Provides services to individuals who are eligible to receive funding to obtain a credential in a high growing occupation. Customers are provided assistance registering on IllinoisJobLink.com - The State of Illinois' Internet based job matching system. Assistance given in writing a resume and cover letters, job interviewing tips, labor market information, and access to the Internet.

Eligibility:

(a) United States citizen or registered alien.

(b) Registered with Selective Service if male, born January 1, 1960 or later. (***MUST have this documentation**)

Documents Needed: Photo ID, birth certificate, proof of income, proof of residence, and Social Security number.

Fees: Financial assistance provided for eligible and qualified customers for up to 2 years of certified job training/vocational education in "high growth" occupations. A comprehensive vocational assessment is completed for eligible customers prior to approval for training.

Site Hours: M-F, 8:30am - 5:00pm. Walk-ins welcome.

Area Served: Fulton, Marshall, Mason, McLean, Peoria, Stark, Tazewell, Woodford counties

Languages: Interpreters can be provided with 48-hours' notice.

How to begin services: Walk in or phone for appointment.

Illinois Department of Employment Security (IDES)

(800) 244-5631

(866) 322-8357 TTY Toll-free

<http://www.ides.illinois.gov>

www.illinoisjoblink.com

Description: Re-entry Employment Services Program (RESP) is an employment program for those formerly incarcerated seeking assistance in finding a job. To apply for the program, visit the website above and select "Individual".

Bridgeway - Normal

310 Wylie Drive, Suite 464

Crossroads Center

Normal, IL 61761

(309) 344-2323 To schedule an appointment

(309) 808-9073 Community Employment Services - CES

(309) 452-2797 Bridgeway Training Services

<http://www.bway.org>

Description: Provides vocational and training programs for individuals with disabilities, as well as the non-disabled, providing them with subcontract work experience.

Site Hours: M-F, 8:30am - 5:00pm.

Area Served: McLean, Livingston, Peoria, Tazewell, and Woodford counties.

Other Languages: Spanish and ASL. Bridgeway will attempt to obtain interpreter services for other languages.

Temporary Employment Agencies

Description: Some offer day to day labor, others offer temporary employment at a variety of locations.

Documents Needed: Photo ID & Social Security card or birth certificate.

How to begin services: Jobs can be searched and applied for online. Call the number connected to the branch to set up appointment.

Various Temp Agencies in McLean County:

- **Pride Staff** – (309) 661-1906 www.pridestaff.com
 - 902 IAA Dr. Suite 2C, Bloomington IL 61701
 - Monday – Friday 8:00am – 5:00pm
- **Adecco Staffing** – (309) 888-9411 www.adeccousa.com
 - 1607 Visa Dr. Suite 3B, Normal, IL 61761
 - Monday – Friday 8:00am – 5:30pm
- **Manpower** - (309) 663- 1324 www.manpowerillinois.com
 - 1324 E. Empire St, Bloomington, IL 61701
 - Monday – Friday 8:00am – 5:00pm
- **Express Employment Professionals** – (309) 662-6922 www.expresspros.com
 - 2203 E. Empire St., Bloomington, IL 61701
 - Monday – Friday 7:30am – 5:30pm
- **PeopleLink Staffing Solutions** – (309) 820-0127 www.peoplelinkstaffing.com
 - 502 N. Prospect Rd Suite 19, Bloomington, IL 61704
 - Monday – Friday 8:00am – 5:00pm
- **Resource MFG** – (309) 663-6117 www.resourcemfg.com
 - 503 N. Prospect Rd, Unit 207, Bloomington, IL 61704
 - Monday – Friday 8:00am – 5:00pm
- **Staff Quick** – (309) 590-5300 www.staffquickjobs.com
 - 2412 E. Washington St., Bloomington, IL 61704
 - Monday – Friday 8:00am – 5:00pm

Job Partnership

Joy Care Center – Job Partnership for Ex Offenders & Unemployed

Joy Care Center

PO Box 3751

Bloomington, IL 61701

Office Hours 9am-9pm

(309) 826-1715

info@jobpartnershipblono.org

Description: The job partnership program provides celebrate recovery and support groups. A 12-week classroom course for the unemployed, underemployed, and hard to employ designed to promote personal growth and professional success. The course objectives are to understand a Biblical perspective of work and to use practical work principles to develop a positive attitude and good work habits. A job fair is held at the end of each course. The program also provides food banks, clothing banks, housing, and assistance with social services.

Fees: No fees.

Site Hours: M-F, 9am-9pm

Class Information: Classes (Job Partnership: 9week course & Celebrate Recovery) meet at Second Presbyterian Church on Tuesdays from 6-8pm located at 404 N. Prairie St, Bloomington, IL 61701.

How to begin services: Registration is required. Prospective students should call the class facilitator, Michelle Cook, (309) 826-1715.

Employment Services Program

Salvation Army Community Center

611 W. Washington Street
Bloomington, IL 61701
(309) 829-9476

<http://www.sabloomington.org>
thomas_fulop@usc.salvationarmy.org

Description: Job lead meetings are held on Mondays at 9:30am at the Salvation Army Safe Harbor Shelter classroom (if closed on a Monday to observe a holiday, then the job lead meeting will be on Tuesday). Those without income (no job, no Township, no Social Security, and no unemployment income) will receive bus tokens after the job lead meeting. Those who arrive late or leave early will not earn bus tokens. Safe Harbor provides transportation to seek out and/or apply for jobs locally. The van schedule is determined at the job leads meeting. Individual appointments may be made with an Employment Specialist.

Eligibility: MUST be homeless (staying at Home Sweet Home, Safe Harbor, Neville House, or deemed homeless by PATH). Clients who are homeless but not staying at Safe Harbor need to bring residency verification to Safe Harbor to establish services.

How to begin services: Call the number above.

Cruisin' Outta Poverty Services (COPS)

458 Wylie Dr.
Normal IL. 61761
586.343.3539
cops_nfp@yahoo.com
www.copsthift.org

Description: Offers an umbrella of services to individuals who are in need of shelter, job skills, linkage to community programs, help filling out forms, emergency transportation to shelters outside of Mclean County, food from local food pantries, literacy help and more. Offers a stipend for providing work in the store which entails folding, sorting, hanging and labeling. Offers referrals to those who work diligently and with the purpose of finding a good paying job.

Fees: No fees

Site Hours: M, 10am-3pm, Th, 6:30pm-8:30pm, Sa/Su, 1pm-7pm

Victim Advocacy

Mid Central Community Action

Countering Domestic Violence

1301 W. Washington Street

Bloomington, IL 61701

(309) 827-7070 (24-hour hotline - Call if you are a survivor or in need of emergency services).

(309) 828-8913 Domestic Violence Unit

(309) 829-0691 MCCA Main Office Line

(309) 888-5521 Legal Advocacy

<http://www.mccainc.org> mcca@mccainc.org

Description: Countering Domestic Violence, a program of Mid Central Community Action, provides emergency domestic violence shelter for women and children. Their first priority is to make sure that all the survivors of domestic violence are safe and free of harm. Known for the 24-hour hotline as well as 24-hour emergency shelter called the Neville House. Also provides legal advocacy, youth services, adult therapy, support groups, medical advocacy and professional training.

Site Hours: M-F, 8:00am-12:30pm and 1:00pm-4:00pm

Area Served: McLean and Livingston Counties.

Other Languages: Spanish

YWCA McLean County

Stepping Stones

1201 N. Hershey Road

Bloomington, IL 61704

(309) 662-0461 Office

(309) 585-7000 YWCA Sexual Assault Survivor Hotline (24/7)

(309) 585-3620 YWCA, Prevention Education and Training Program

www.ywcamclean.org/steppingstones

Description: Stepping Stones, YWCA's sexual assault program, provides 24-hour assistance for sexual assault and sexual abuse victims and their families in McLean County. This free, confidential service also serves as the central sexual assault resource and referral agency. During the YWCA's regular business hours, 8:00 am - 5:00 pm, callers or clients may call them directly and ask for a Stepping Stones advocate. After hours and on weekends, the Sexual Assault Hotline is answered by PATH, who then pages the Stepping Stones advocate. When the advocate calls in, he/ she is "patched" to the caller or given the caller's phone number to return the call. Stepping Stones offers medical advocacy and can support victims of sexual assault if they are at the E.R. for evidence collection kit. Stepping Stones also offers counseling services for sexual assault victims.

Fees: All services are free and confidential.

Referral Procedures: By phone.

Site Hours: M-F, 8:00 am - 5:00 pm.

Catalyst Ministries

Residential and restorative care for women

202 S. Eldorado Rd, STE. C1

Bloomington, IL 61704

309.200.8930

<https://www.catalystministries.net/>

Description: Catalyst Ministries provides long-term residential and restorative care for women who are survivors of human trafficking and exploitation.

Fees: No fees

Legal & Financial Services

Prairie State Legal Services

201 W. Olive Street, Suite 203
Bloomington, IL 61701
(309) 827-5021
(800) 874-2536 Toll-free
<http://www.pslegal.org>

Description: Offers legal services at no charge for eligible persons with civil legal problems (not criminal or traffic offenses). Prairie state legal services also assist with criminal expungement and sealing. Persons seeking legal help should start with the local office, particularly if the problem is urgent in nature.

Additional Information: Legal advice may be provided on a wide range of subjects, but legal representation is focused on the following types of problems: domestic violence, elder abuse, eviction, denials or reductions or terminations of public benefits (SSI, food stamps, Medicaid, home care services, TANF, etc.), involuntary discharges from nursing homes, utility shut offs, and debt issues threatening income. As resources permit due to special grants or volunteer attorneys, additional services may be provided in some divorces, particularly where there has been domestic violence, school disciplinary matters, debt-related issues, bankruptcies when needed to preserve subsidized housing or utility services, guardianships, and other matters.

Eligibility: Based on residency (county served) and income within federal poverty guidelines. Income guidelines do not apply to individuals over age 60. Domestic violence service includes people who have a higher income as well. Income guidelines are increased for people facing foreclosure issues. **There must be no conflict of interest when checking eligibility.**

Documents Needed: Citizenship or proof of alien resident status. Victims of domestic violence may be undocumented.

Fees: Typically no fees. Sometimes clients must pay filing fees and other costs of litigation, but these can often be waived. Donations from clients are encouraged when possible.

Referral Procedures: First contact should be by phone; may walk in if no access to phone or in an emergency.

Site Hours: M-F, 8:30 am - 5:00 pm. *Office closed from 12pm-1pm

Phone Counseling Services: M-Th, 9:00 am - 1:00 pm.

Walk-in Clinic: Wed, 1:30 pm – 3:30 pm. ****Walk in clinic is for divorce only**** All other legal matters will need to utilize the phone attorney line. The clinic is open when volunteers are available, and accessibility is on a first come first serve basis.

Other Languages: Spanish and additional languages are also available.

Illinois Justice Corps - Bloomington

McLean County Law and Justice Center
104 West Front Street, 6th floor Law Library
Bloomington, Illinois 61701
(309) 888 – 4801

Bloomington.justicecorps@gmail.com

<https://www.illinoisbarfoundation.org/illinois-justicecorps>

Description: Provides assistance navigating the courthouse, giving general legal information, and connecting to helpful resources. The Illinois Bar Foundation (IBF) administers the Illinois JusticeCorps program, which places college and law student volunteers in courthouses to help people without lawyers navigate the judicial system. Illinois JusticeCorps members receive extensive training, including thorough and ongoing training on how to provide legal information, how each courthouse operates, and how to address the many needs and challenges of self-represented litigants. JusticeCorps volunteers are familiar with the legal aid resources available in each courthouse and community to provide appropriate referrals to those who need legal advice or full representation. Illinois JusticeCorps Members serve as guides to make the courts more welcoming and less intimidating to people who are navigating the complex and daunting civil legal system.

Site Hours: Library: M-F, 8:30 am - 4:30 pm

How to begin services: If seeking services, come in-person to the library located on the 6th floor in the law and justice center courthouse or call ahead to make sure a volunteer is present. When entering courthouse please be advised you cannot bring cellphones, make sure to write/print information needed to bring with you.

City of Bloomington Township, Office of General Assistance

607 S. Gridley Street, Suite B
Township Center
Bloomington, IL 61701
(309) 434-2730

<http://townships.toi.org/>

townshipoffice@cityblm.org

Description: The COBT offers general and emergency assistance

- **General Assistance** is designed for individuals who do not have legal dependents in the home. If approved, a flat monthly grant of up to \$345 per month is available for basic needs such as: shelter, utilities, food, transportation, household and other personal essentials. General Assistance is available for as long as individual remains eligible. Eligibility based on financial and non-financial factors, reevaluated every 30 days. Recipients must also participate in the Township's workfare program.
- **Emergency Assistance** is designed for households with dependent children or individuals exceeding General Assistance guidelines and have emergent need such as: a housing late payment or eviction notice, a utility late payment or disconnect notice, or verified homelessness. Eligibility based on financial and non-financial factors. The amount of the Emergency Assistance grant varies based on need and family size and is only available once every 12 months.

Documents Needed: Documentation of residence, income, assets, current photo ID, and other pertinent data will be requested to determine eligibility for general and emergency assistance. Township provides packet with forms and checklist for required documentation.

Site Hours: M-Th, 8:00 am - 12:00 pm, 1:00 pm - 5:00 pm, Fri, 8:00 am - 4:30 pm.

How to begin services: Call or stop by office to complete a questionnaire and get an application packet. All application documents can be returned by dropping off, emailing or faxing. Once all necessary documentation is received, a caseworker will review the file and make a determination as to what type of assistance is granted. All applicants must be resident of the City of Bloomington Township.

Normal Township, Office of General Assistance

304 E. Mulberry
Normal, IL 61761
(309) 452-2060

<http://www.normaltownship.org>

Description: Normal Township offers general and emergency assistance programs.

- **Emergency Assistance** to cover rent or utilities is available once every twelve months for families with minor children dealing with a life-threatening situation, such as a notice of eviction or a utility disconnection. (If the township's assistance has been used for three years consecutively, then that household is ineligible until two years from the last date of service.)
- **General Assistance** provides monthly income for individuals without minor children and without adequate income. It can be used to pay for food, rent/shelter, utilities, clothing, medical care, or other essential items.

General

Eligibility: Any Normal Township resident (18 years or older) who is either a U.S. resident or legal alien may apply. The General Assistance Program is primarily for those adults without minor children who are financially independent, lacking adequate income, and ineligible for any other monetary forms of assistance. The Emergency Assistance Program serves families who are not receiving TANF or SSI.

Maximum income guidelines: 125% of the poverty level.

Documents needed: Photo ID, proof of income, proof of residency, Social Security number or birth certificate for dependents, IDHS medical card, bank statements, and proof of need.

Site hours: M-F, 8:00 am - 12:00 pm and 1:00 pm - 4:00 pm.

Area served: Normal Township.

How to begin services: Call for an appointment. Assistance recipients must participate in the township's Job Search and Training program unless medically exempt.

Temporary Assistance for *Needy Families (TANF)*

Department of Human Services (DHS)

501 W. Washington Street
Bloomington, IL 61701
(309) 451-6000 Automated Voice Message Line
(800) 447-4278 Toll-free Child Support Hotline
<http://www.dhs.state.il.us/ABE>

Description: The Temporary Assistance for Needy Families (TANF) program provides temporary financial assistance for pregnant women and families with one or more dependent children. TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical.

Eligibility: To qualify for TANF, a person must:

- Be pregnant or have a child under age 19 who lives with them. A child who is 18 must be a fulltime high school student. A pregnant woman (and her husband, if he lives with her) may qualify for help, even if they don't have any other children. - Live in Illinois. The family can be homeless and still qualify.
- Be a U.S. citizen or meet certain immigration requirements.
- Develop a plan for becoming self-sufficient and follow it.

Documents Needed: Photo ID, birth certificate, proof of income, proof of residency, and Social Security card.

Site Hours: M-F, 8:30 am - 5:00 pm.

Area Served: McLean and Livingston counties.

Other Languages: Accommodates sign language. Phone interpreters available for most languages.

How to begin services: By phone, walk-in, website, or by appointment.

Women, Infants, & Children (WIC)

McLean County Health Department

200 W. Front Street
Bloomington, IL 61701
(309) 888-5457
(309) 888-5517 (Appointments)
(309) 888-4860 (Spanish)
<http://www.health.mcleancountyil.gov>

Description: Women, Infants, and Children (WIC) is a federally funded program which provides a supplemental package of food, breast feeding education and support, and nutrition education for income-eligible women, infants, and children to promote health, growth, and development. The program supports breastfeeding as the regular method of infant feeding, encourages regular health care, and promotes good nutrition through education. Special supplemental foods are provided to eligible pregnant, nursing, or postpartum women, infants, and children up to age 5.

Site Hours: M-F, 8:00am -4:30pm

*Third Monday of each month: extended hours to 5:30pm

Eligibility: Pregnant, recently delivered (past 6 months), or breastfeeding mother; children under age 5

Maximum Income Guidelines: 185% of federal poverty level.

Documents Needed: To assure service, bring the following to the WIC clinic at the time of appointment

- Your child. Newborns require birth certificate.
- Photo ID or WIC ID card (Adult receiving service)
- Proof of residential address (the Illinois Medical Card can no longer be accepted as proof of residency).
- Medical card or 2 recent paycheck stubs for each person in the household.
- Immunization records (if child receives shots somewhere other than the Health Department).

How to Begin Services: Services are provided by walk-in **except** for families needing interpreting services or first-time prenatal visits. For additional information please visit our <http://www.health.mcleancountyil.gov> or McLean County WIC Facebook page.

Salvation Army Community Center - Financial Assistance

611 W. Washington Street
Bloomington, IL 61701
(309) 829-9476 Voice
<http://www.sabloomington.orgt>

Description: Emergency assistance to families and individuals for rent and utilities when funds are available. Interested individuals should **call first** to make sure funds are available.

Eligibility:

- Must be a resident of McLean County.
- Must have an income that is greater than expenses.
- Must have a documentable crisis, beyond the person's control, that caused the current financial crisis.
- Must not have received financial assistance from The Salvation Army within the last 24 months.

Documents Needed: Proof of residence, Social Security card, eviction notice (rent assistance), current utility bills or shut-off notice (utility assistance), and proof of income for last 30 days.

Fees: No fees.

How to begin services: By phone, appointment only.

Next Step Program

Mid Central Community Action

1301 W. Washington Street

Bloomington, IL 61701

(309) 829-0691

(309) 834-9224 (Next Step Program)

<http://www.mccainc.org> mcca@mccainc.org

Description: Next Step is a collaborative effort to help people become financially independent. Financial coaching and ongoing support is provided. One-on-one support is also available through Heartland Community College if interested in pursuing a career or an educational pathway. Program participation lasts up to three years, and it may be able to offer financial incentives funded through private donors.

Fees: No fees.

Site Hours: M-F, 8:00am-12:30pm and 1:00pm-4:00pm

How to begin services: Orientations are held at Mid Central Community Action and Heartland Community College. After attending an orientation, a one-on-one interview is scheduled, and persons are asked to bring in all of their financial forms.

Family Support Services

ABC Counseling and Family Services

705 E. Lincoln, Suite 303
Normal, IL 61761
(309) 451-9495 Voice
(309) 451-9404 FAX
<http://www.abccounseling.org>

Description: Child Victims of Sexual Abuse and Sexually Reactive Children - Assessment, treatment, and comprehensive risk assessment to determine treatment need of child. Psycho educational classes are available for parents of children affected by sexual abuse. Also offers individual and group counseling.

Documents Needed: Proof of income.

Fees: Insurance accepted; otherwise, sliding fee scale.

Site hours: M-F, 9:00 am - 5:00 pm.

Classes: Parent/Guardian Education Classes offered by ABC Counseling:

- Classes to educate parents/guardians about the sexually abused individual.
- Classes to educate parents/guardians about child sexual abuse.

Fees: Insurance accepted; otherwise, sliding fee scale.

Site Hours: M-F, 9:00 am - 5:00 pm.

How to begin services: Call for an appointment .

Brightpoint

403 S. State Street
Bloomington, IL 61701
(309) 827-0374
(309) 834-5260 Crisis Nursery 24-hour Hotline
(309) 834-5273 Family Visitation Center
(309) 834-5210 Scott Early Learning Center
<https://www.brightpoint.org/thriving-children/early-childhood-care-education/child-family-centers/bloomington-scott/>

Services Offered:

- Child Care
- Family Visitation Center
- Children's Services
- Family Preservation Services
- Parenting Programs
- Support Groups
- Violence Prevention
- Outreach programs
- Foster care

Site Hours: M-F, 6:00am – 5:30 pm

How to begin services: Call for an appointment.

Center for Youth and Family Solutions

502 S. Morris Avenue
Bloomington, IL 61701
(309) 820-7616

603 N. Center Street
Bloomington, IL 61701
(309) 829-6307

<http://www.cyfsolutions.org>

Programs Housed at the Morris Site Include:

Family Counseling, Foster Care, Parenting Classes, Screening Assessment and Support Services. This program also offers “SASS” program for clients 21 and under with a medical card. The SASS program is an emergency program for youth in crisis.

Programs Housed at the Center Street Site Include: Adoption, Bloomington-Normal Area Project (BNAP), Youth Intervention, Pregnancy Planning and Family Support Services.

Site Hours: M-F, 9:00 am - 5:00 pm.

How to begin services: Call for appointment.

Family Community Resource Center

509 W. Washington Street
Bloomington, IL 61701
(309) 821-1616

<http://www.thefcrc.org>

staff@thefcrc.org

Description: The Family Community Resource Center (FCRC) provides three primary core resources to the community and is dedicated to supporting families.

- Family Advocacy Program - FCRC serves as a catalyst seeking to broaden the relationship between families and DCFS personnel; enhance the relationship between families and DCFS affiliate agencies; create awareness to sensitive peculiarities inherent in families of various cultures to court personnel; as well as change the communities overall perception of troubled families.
- Resource Referral Program - The Family Community Resource Center serves as a location for referrals in the Bloomington-Normal area. Referrals consist of community walk-ins, FCRC clients, and referrals from private agencies.
- Domestic Violence Awareness Program - The Family Community Resource Center educates the public of domestic violence and how it relates to children; with much emphasis on how domestic violence impacts families. The goal is to inform the community about the results of domestic violence and its impact on the lives of its victims, children, and families.

Fees: No fees.

Services: Family Maintenance/Reunification

Site hours: M-F, 8:30 am - 4:30 pm.

Other Languages: Spanish.

How to begin services: By phone or walk-in.

Collaborative Solutions Institute

200 W. Front Street, 400A
Bloomington, IL 61701
(309) 828-2860
www.csiavert.org

Description: Counseling for individuals, couples, and families for mental health issues, personal enhancement, relationships, strategies for life, improved communications, crisis management, grief counseling, and eating disorders.

Fees: Fixed fees per hour; call for current rate. A sliding fee scale is available for those with no insurance; proof of household income required. Private pay and insurance accepted.

Site hours: M-Th, 9:00 am - 5:00 pm; evening hours by appointment.

Area Served: McLean, Livingston, DeWitt, and Woodford counties.

Lutheran Child and Family Services of Illinois

1102 W. Hamilton Rd
Bloomington, IL 61704
(309) 834-3231
(800) 363-5237 Toll-free

Description: Family, individual, marital, child, and adolescent counseling; crisis intervention, addictions, grief, divorce recovery, counseling, and services for individuals with developmental disabilities.

Additional Information: Family Enrichment Workshops are held periodically throughout the year. Outreach partnering of counseling and/or support group services available to pastoral staff and congregations.

Fees: Sliding scale (***There is a standard fee in addition to the sliding scale fee based upon a person's ability to pay***); insurance accepted.

Site Hours: Hours vary; please call.

How to begin services: Call (800) 363-5237 for intake appointment.

Department of Children and Family Services (DCFS)

401 Brown Street
Bloomington, IL 61701
(309) 828-0022
(800) 252-2873 Toll-free 24-hour Abuse/Neglect Reporting Hotline

Description: The Illinois Department of Children and Family Services is committed to offering the best possible services to children and families in Illinois who need them. These services are aimed at protecting children and strengthening family life. They may include: homemaker services, day care and child development services, parent education services, counseling and advocacy services, emergency caretaker services, adoption services, family planning services, foster family home care, relative home care, and residential care.

DCFS is also mandated by state law to investigate all situations of suspected child abuse or neglect, license all child care and child placement facilities, and provide child welfare services when not available through public or private child care programs. DCFS links families with community services to address struggles families are having, offers preventative services to referred families in an attempt to keep family units together to address findings of abuse/neglect, and works with families who have children under the legal custody of DCFS while working to reunify families when possible or provide a permanent home for children.

Fees: No fees.

Services: Child Abuse Reporting/Emergency Response

How to begin services: By phone.

Family Stabilization and Case Management Program

Mid Central Community Action

1301 W. Washington Street
Bloomington, IL 61701
(309) 829-0691
<http://www.mccainc.org>

Description: Short-term to medium-term case management-based financial assistance available to low income individuals and families who are experiencing a temporary crisis which leaves them in danger of becoming homeless or creates a health/safety issue. Payment assistance is available for security deposit, rent or mortgage, and other crisis needs including automotive repair when the car is required for transportation to get to work. Payments are based on needs and active participation in the case management process.

Eligibility: Clients will have to show their inability to pay through a budgeting process and must demonstrate enough future income and stability to manage their situation once assistance has been given.

Maximum Income Guidelines: Determined by various grants.

Documents Needed: Past 90-day proof of income, proof of residence, proof of documented crisis, Social Security card, State Driver's license or State Photo ID, Public Aid Medical cards, verification of homelessness or at-risk of homelessness.

Fees: No fees.

Site Hours: M-Th, 8:00am - 4:30pm*, or by appointment. *Closed, 12:00-1:00 pm.

Area Served: McLean and Livingston Counties.

Other Languages: Spanish.

How to begin services: **MUST** attend an orientation/ money management program that is offered once or twice a month. For more information and updates on orientation times and dates, call 309-834-9201. It is recommended to arrive at the orientation early to ensure a seat.

McLean County Health Department - Family Case Management

200 W. Front Street
Bloomington, IL 61701
(309) 888-5450
(309) 888-5517 Family Case Management

Description: Family Case/Care Management provides case management services for income-eligible pregnant women and children up to age one. Helps pregnant women apply for All Kids insurance and find an OB/GYN for pregnancy services.

Maximum Income Guidelines: 200% of federal poverty level.

Documents Needed: Proof of income.

Area Served: McLean County.

Other Languages: Limited interpretation & translation upon request.

How to begin services: Call for appointment.

Western Avenue Community Center

600 N. Western Avenue
Bloomington, IL 61701
(309) 829-4807
(309) 834-9205 Spanish

<http://www.westernavenueecc.org>

Description: WACC serves more than 2,000 families per year in the community. Faith-based programs and services.

Hours: M-F, 9:00am-5:00pm

Services:

- **Youth Programs** – WACC offer a safe place for the communities' children to learn and have fun. Wanting to give children opportunities to explore their community and create trusting and supportive relationships with staff and peers. All services are free and available by calling main office to set up.
 - **After School Program** - Great way to provide children with a safe and engaging environment after school hours. Offers help with homework, building friendships, developing new skills, and field trips.
 - **Willie Brown Leadership Program** – Free program offered to 30 students within the Bloomington-Normal school district. Program includes enrichment programs, leadership classes and field trips. Program partners with ISU to give students chance to spend one week on campus and learn STEM projects.
 - **Mentoring Program** - Incorporated with the afterschool program and in the youth sports. WACC takes time to separate the youth by genders and discuss life skills, building confidence, and setting goals. Mentoring groups give the youth a voice and offer opportunities of self-discovery.
- **Senior Programs** – provide safe place for the senior citizen community to create strong relationships through recreational activities as well as promote health through fitness classes.
- **Community Outreach-**
 - **Translation/Interpretation Program** – Low-cost services for medical, educational, legal and other general areas whose native tongue is French or Spanish. Walk ins welcome.
 - **Individualized Support** – Free support for community members through brokerage, referrals, resources, advocacy and other supplemental services that aid and support the individual in navigating the community. Walk-ins welcome and can be provided in French and Spanish as well.
 - **Adult Education/ GED classes** - For all community members that are seeking their GED certification, as well as learning to read-and-write or would like to learn basic mathematical skills.
 - **Computer Lab** - Free computer class for community members.
 - **Adult ESL Classes** – Partnered with Heartland Community College to provide English as a Second Language classes to adults.

Transportation Services

Connect Transit

351 Wylie Drive
Normal, IL 61761
(309) 828-9833 - Voice General Services Information
<http://www.connect-transit.com>

Description: Fixed Color Coordinated Route Service – Each route has different increments of frequency and hours ranging between M-F, 5:00 am – 10:30 pm, Sat, 5:30 am – 10:30 pm and Sun, 5:30 am – 7:30 pm. All buses are equipped with wheelchair lifts and the ability to "kneel" to assist riders onto the bus.

- **Connect Mobility-** shared rides for persons who because of disability, age, or injury are unable to use the fixed route buses. Must call (309) 828-9833 to make reservation between 8am-5pm the day before you wish to ride.
- **Connect FLEX-** on-demand service scheduled by using a smartphone app that provides flexible routing based on passenger demand within a defined zone. Serves southwest portion of Bloomington. Costs \$1 per ride, does not allow change or transfers. Can use Connect Transit issued pass.

Price: \$1.25 one-way fare – Passes: 1 day=\$3, 7day=\$10, 30day=\$40, Zero-Fare programs available.

Documents needed: Bus pass or fare needs to be present to ride.

Department of Motor Vehicles (DMV)

1510 W. Market Street
Bloomington, IL 61701
(309) 827-3531
(855) 236-1155 Toll-free Appointment Phone Line for Immigrants
<http://www.cyberdriveillinois.com/services/eservices.html>

Services:

Licensing: Driver's License, Identification Cards, Written Test. Road Test, Commercial, and CDL Written.

Registration: Full Cost Motor Vehicle Registration, Titling, Plates, and Registration Renewal.

Residency: Address change, Access to emergency contact information, Renew your spot in the Safe Driver Program, Order court records, and Register to become an organ donor.

Site Hours: Tu, 8:00 am - 5:30 pm, W-F, 8:00 am - 5:00 pm, Sat, 7:30 am - 12:00 pm.

Accessibility: Disabled parking; Full wheelchair access; all vehicles are wheelchair accessible.

Rural Public Transportation – Show Bus

510 Hoselton Drive
Chenoa, IL 61726
(800) 525-2454 Toll-free within Illinois
(815) 945-8500 Business
<http://showbusonline.org>
showbus@gridcom.net

Description: Offers rural public transportation to persons of all ages. Passengers may ride scheduled routes (by reservation) for any trip purpose or may request special service for medical appointments. Pick up is at central community locations and at passengers' homes.

Fees: Fees vary, usually around \$5 or \$7 round trip for people younger than 60, depending on whether the ride is in-county or out-of-county. Rides are donation-only for those older than 60.

Site Hours: M-F, 8:00 am - 5:00 pm.

Area Served: DeWitt, Ford, Iroquois, Kankakee, Livingston, Macon, and McLean counties.

Accessibility: Full wheelchair access; all vehicles are wheelchair accessible.

How to begin services: Call for a reservation. Reservations are required by 9:00 am at least one weekday in advance for scheduled routes. All requests for special service should be made as far in advance as possible.

Food Services

St Vincent DePaul

Food Pantry

705 N. Roosevelt Ave
Bloomington, IL 61701
(309) 829-9611

Description: Distribution of food, clothing and some hygiene items. To use the Food Pantry a person must bring a Photo ID & proof of address or piece of mail from the last 60 days with your name and address.

Hours: M, 9am-12pm, 1pm-4pm. On 2nd & 4th Saturday of month: 9am-11am

Maximum Income Guidelines: Follows the Department of Human Services SNAP/Food Stamp guidelines, which are approximately 130% of the federal poverty level, but takes into consideration household size, income, and expenses.

Documents Needed: Photo ID and proof of address.

Center for Hope

Temba Food Pantry

14940 Old Colonial Road
Bloomington, IL 61705
(309) 827-2009

- **Temba Food Pantry**, a member pantry of the Center For Hope Food Pantry Network, applies biblically based principles to help families and individuals break and avoid cycles of poverty through food distribution, education, and referral networking. Temba (Hope) Food Pantry is located next door to the Center For Hope Ministries in Bloomington. Applicants will receive a wide variety of perishable and non-perishable items from each of the major food groups. Toiletries and household supplies are distributed as available.

Center for Hope Food Pantry

1308 E. Empire St.
Bloomington, IL 61701
(309) 808-3742

<http://cfhoutreachprograms.org>
foodpantry@cfhministries.org

- **Center for Hope Food Pantry** offers a "Fresh Mornings " program. Fresh Mornings are special produce distributions held every Monday, Tuesday, Thursday, and Friday from 9:30-Noon. Participants can choose from a variety of free fruits, vegetables, pastries and breads.

Hours: **Temba Food Pantry** Th, 4:30 pm - 6:30 pm; **Center for Hope Food Pantry** Tu, 9:30am-11:30am

Documents Needed: Photo ID, proof of address.

Fees: No fees.

How to begin services: Phone or walk-in.

Department of Human Services (DHS) – SNAP Benefits

501 W. Washington Street
Bloomington, IL 61701
(309) 451-6000
(800) 447-4278 Toll-free Child Support Hotline
<http://www.dhs.state.il.us/ABE>

Description: Provides a supplement to the food budgets of low-income households. Recipients receive a "link" card to purchase groceries.

Maximum Income Guidelines: Household Size of 1 = Gross Monthly Income Limit of \$1,619; 2 = \$2,191; 3 = \$2,763; 4 = \$3,335; 5 = \$3,907; 6 = \$4,479; 7 = \$5,051; 8 = \$5,623. The income limits are based on 165% of the federal poverty level, but the program takes into consideration household income, size and expenses to determine eligibility. Older adults and people with disabilities can have higher gross monthly income limits and qualify.

Documents Needed: Photo ID, birth certificate, proof of income, proof of residency, and social security card.

Additional Information: Many farmers' markets accept the LINK card.

Site Hours: M-F, 8:30 am - 5:00 pm.

Area Served: McLean and Livingston counties.

Other Languages: Accommodates sign language. Phone interpreters available for most languages.

How to begin services: May apply in the office or online.

Mount Pisgah Baptist Church

801 W. Market Street
Bloomington, IL 61701
(309) 828-2571
<http://www.mtpisgahbc.org>
secretary@mtpisgahbc.org

Description: The food ministry distributes nonperishable and perishable food items, as well as personal hygiene products, to needy families in Central Illinois. During distribution, a cooked meal is available to those in need as well.

Hours: Wed, 5:00 pm - 7:00 pm.

Documents Needed: No documents needed.

Fees: No fees.

Site Hours: Office M-F, 9:00 am - 3:00 pm; **Food Pantry** W, 5:00 pm - 7:00 pm.

How to begin services: By phone; walk-ins accepted

Abundant Life in Christ Church – Food Pantry

108 E. Market St.
Bloomington, IL 61701
(309) 232-8702
www.abundantlifebn.com

Description: Non-denominational church in the heart of downtown Bloomington that ministers to the people in the margins on a daily basis by meeting both physical and spiritual needs. Join for lunch meal directly after services. Also open after service is the food and clothing pantry for those in need. Food is available first come, first serve. Clothing is available via vouchers at the Thrift Store across the street.

Hours: Office Su-Th, 8:30am – 1:00pm; **Food Pantry** Su-Th, 12pm-1pm

Documents Needed: State ID or driver's license.

How to begin services: Walk in or call.

Home Sweet Home Ministries

The Bread for Life Co-op

303 E. Oakland Avenue
Bloomington, IL 61701
(309) 828-7356 Ext. 228
<http://www.hshministries.org>

Description: The Bread for Life Co-op is a membership-based program that serves low-income individuals and families struggling with chronic food security issues. The 1st step to joining and shopping at the Co-op is to submit an application as soon as possible. The Co-op operates with member participation and members earn access to the Co-op grocery to shop for food and personal care items. Members with larger families can visit the co-op twice per month.

Hours: M, 3:00pm – 5:00pm, W, 2:00pm – 4:00pm, Th, 6:00pm – 8:00pm, F, 2:00pm - 4:00pm.

Fees: Members contribute to the co-op in one of two ways. One option is to work two hours per visit; the other is to work one hour per visit and pay \$5.

Services: The Co-op operates with member participation and members earn access to the Co-op grocery to shop for food and personal care items.

Site Hours: Same as regular business hours. Applications can be turned in 24/7.

Area served: DeWitt, LaSalle, Livingston, Logan, Piatt, McLean, and Woodford counties.

Accessibility: Full wheelchair access and disability accommodations for members.

How to begin services: Walk-in to apply for membership.

Salvation Army Community Center

Food Pantry

601 W. Washington Street
Bloomington, IL 61701
(309) 829-9476 Ext. 208 Voice
<http://www.sabloomington.org>
thomas_fulop@usc.salvationarmy.org

Description: Nonperishable/canned foods available for those in need. The food pantry at the Salvation Army offers breakfast and dinner to non-residents every day and lunch is available on Mondays, Wednesdays, and Thursdays. The food pantry also offers frozen products, fresh produce, bread and dairy products.

Hours: M-Th, 1:00pm - 4:00pm. **Closed Friday-Sunday.**

Documents Needed: State ID or Driver's License and 30-60 day post-dated piece of mail required.

Note: Cleaning supplies are offered for approved referrals from partnering agencies, call **(309) 829-9476 ext. 208** for more information**

How to begin services: Call or walk-in for more information.

Apostolic Pentecostal Church

2810 Tractor Lane
Bloomington, IL 61704
(309) 319-7635
217-454-6959 (Katie Sayers, Food Pantry Director)
<http://www.theapc.org>

Description: Please bring your own bag or box to put the food into.

Hours: Food Pantry Sa, 11:00am. Staff will provide a schedule for the remainder of the year upon 1st visit. **Bible Study** Sa, 9am. Those that attend the bible study during the Saturday that they are eligible will receive food immediately following the bible study.

Eastview Christian Church

1500 N. Airport Road
Normal, IL 61761
(309) 451-5060 Local Outreach Department
(309) 451-5056 Information Only Recording of Food Pantry Hours
<http://eastviewchurch.net>

Description: The Eastview Food Pantry is a local ministry providing food, cleaning supplies, laundry detergent, and personal care items to residents of McLean County.

Hours: Tu, 1:00-2:30pm, W, 10:00-11:30am & 5:00 -6:30pm., Th, 10:00-11:30am & 1:00 - 2:30pm.

Eligibility: Guests may use the pantry once a month. Only one resident at each address can use the pantry. 1 person per household per month. Children, spouses, family members, and friends may not shop with residents.

Documents Needed: Current photo ID and a current bill at each visit.

Fees: No fees.

Services: Food Pantries, Christmas giveaway, and Imagine program. The Christmas giveaway is held Sept. – Oct. The Imagine program offers food, coats, and toys for families in McLean county. Email localoutreach@eastview.church or call (309) 451 – 5008 for more information.

Note: Public transportation available. Eastview is not served by the B-N bus lines. Please visit www.eastview.church/bus or call (309) 450 - 5000 for more information.

How to begin services: Walk-in.

Helping Hands Community Center (Stanford)

105 W. Boundary
Stanford, IL 61774
(309) 824-2341
<http://StanfordHelpingHands.org>
kweinzierl@gmail.com

Description: The Helping Hands Community Center has a food pantry available for Allin Township and Stanford residents. Food is distributed monthly, with the exact dates posted on the door. Emergency distribution is also available.

Eligibility: Resident of Allin Township or of Stanford

How to begin services: By phone

LeRoy Christian Church

603 S. East Street
Le Roy, IL 61752
(309) 962-6491 Voice
<http://leroychristianchurch.org> office@leroychristianchurch.org

Description: Provides food to those in need. Contact the church for assistance with a food emergency need.

Hours: M, 5:30 -6:30pm. If there are 5 Mondays in a month, the pantry is not open on the 5th.

Area Served: LeRoy and the Empire Township.

Site Hours: Office: M-Th, 8:30 am - 3:00 pm and Fri, 8:30 am - 12:00 pm.

How to begin services: Call for more information. There is a pick up service for those needing a ride to the pantry. If someone needs a ride, call the church by 12:00 pm on Friday for pick up on Monday.

Christ Community Church of Gridley

406 W. Seventh Street
Gridley, IL 61744
(309) 747-2299 Voice
<http://www.christ-cc.org>
info@christ-cc.org

Description: The Gridley Food Pantry operates from the Christ Community Church facilities and serves the Gridley area only. It is a cooperative effort along with the Gridley Apostolic Christian Church.

Hours: Thu, 12:30pm-1:00pm

Area Served: Village of Gridley.

How to begin services: Walk-in or call.

Clothing Services

Family Community Resource Center

509 W. Washington Street

Bloomington, IL 61701

(309) 821-1616

<http://www.thefcrc.org>

staff@thefcrc.org

Description: Clothing closet is available during regular business hours. First time clients will need to complete an intake process. After completing the intake, clients may visit the closet once a week.

Site Hours: M-F, 8:30 am - 4:30 pm.

Other Languages: Spanish.

How to begin services: Call for intake.

Kingdom Closet & Boutique Distribution Center

1308 E. Empire St.

Bloomington, IL 61701

(309) 808-3742

<http://cfhoutreachprograms.org/cfh/kingdom-closet/>

outreach@cfhministries.org

Description: Distributes clothing, shoes & accessories to families in McLean County, who are facing hardship or crisis. "Free closet" items are available at no cost, and with a small donation, "Boutique items" can be acquired. Families with needs beyond clothing may be provided with community referrals and support.

Hours: Sa, 10am-2pm

How to begin services: Attend "Open Closet" or call for more information as needed.

Mount Pisgah Baptist Church

801 W. Market Street

Bloomington, IL 61701

(309) 828-2571

<http://www.mtpisgahbc.org>

secretary@mtpisgahbc.org

Description: Anyone can obtain six clothing items per visit. Children (ages 12 and younger) must be accompanied by an adult. Crisis situations are evaluated individually; participants will sign for the number of items. Donations can be dropped off at the church's Fellowship Hall on Sundays or Wednesdays.

Site Hours: Office: M-F, 9:00 am - 3:00 pm. **Clothing Closet** W, 5:00pm - 6:30 pm.

How to begin services: Walk-ins during times listed above.

Second Presbyterian Church Clad Tidings Clothing Closet

404 N. Prairie Street
Bloomington, IL 61701
(309) 828-6297
<http://www.secondpres.com>

Description: To be used when people find themselves displaced, victims of unexpected misfortune, in need of immediate help, or without resources to buy clothing. Referrals should come through an agency that is working with the individual or family (see referral procedures). ****Client has to have an appointment and there has to be a need****

Fees: No fees.

Site Hours: Office M-F, 8:00 am - 4:30 pm. Clothing is usually distributed/offered Tu – Th mornings during the months May – December. In the winter, clothes are usually distributed Monday mornings during the months of January – March.

How to begin services: Referral required. Agency staff can call the church office when they have a client in need, relaying information about the client including their specific needs, sizes, number of people in the family, a mother in need of clothing for children has to bring an item that fits, etc., and a number where the client can be reached. One of the two volunteers will contact the client, usually within 24 hours, and set up an appointment.

St Vincent DePaul

Clothing Pantry

705 N. Roosevelt Ave
Bloomington, IL 61701
(309) 829-9611

Description: Distribution of food, clothing and some hygiene items.

Hours: M, 9am-12pm when weather permits.

Documents Needed: Photo ID and proof of address.

Abundant Life Thrift Store – Clothing Vouchers

501 N. East St.
Bloomington, IL 61701
(309) 232-8702
www.abundantthrift.com

Description: Non-denominational church in the heart of downtown Bloomington that ministers to the people in the margins on a daily basis by meeting both physical and spiritual needs. Join for lunch meal directly after services. Also open after service is the food and clothing pantry for those in need. Food is available first come, first serve. Clothing is available via vouchers at the Thrift Store across the street. Vouchers need to be acquired from the church on 108 E. Market St. then taken to this thrift store across street to redeem for items. Thrift store also offers deals at cheap prices.

Thrift Store Hours: Mon-Sat 10:00am - 5:00pm

Documents Needed: State ID or driver's license to obtain voucher, then show voucher to thrift store.

How to begin services: Walk in or call and inquire about how to get clothing voucher